



Scrutiny

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MEMBERS: Councillor Blakebrough (Chairman); Councillor Holt (Deputy-Chairman); Councillors Belsey, Miah, Murray, Rodohan, Sabri and Smart

NB: Members are invited to attend a briefing on local and national housing issues prior to the committee. The briefing will be held at **5.30pm, Court Room**, Town Hall.

Agenda

- 1 Minutes of the meeting held on 6 June 2016.** (Pages 1 - 6)
- 2 Apologies for absence.**
- 3 Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.**

4 Questions by members of the public.

On matters not already included on the agenda and for which prior written notice has been given (total time allowed 15 minutes).

5 Urgent items of business.

The Chairman to notify the Committee of any items of urgent business to be added to the agenda.

6 Right to address the meeting/order of business.

The Chairman to report any requests received to address the Committee from a member of the public or from a Councillor in respect of an item listed below and to invite the Committee to consider taking such items at the commencement of the meeting.

7 Corporate Plan Performance 2010 to 2016. (Pages 7 - 42)

Report of Chief Executive.

8 Corporate Performance Quarter 1 2016/17. (Pages 43 - 78)

Report of Chief Executive and Chief Finance Officer.

9 Scrutiny Annual Programme 2016/2017. (Pages 79 - 84)

Report of Local Democracy Officer. Members are requested to approve the Draft Annual Scrutiny Programme. The final programme is due to be approved by Council on 16 November 2016.

Inspection of Background Papers – Please see contact details listed in each report.

Councillor Right of Address - Councillors wishing to address the meeting who are not members of the Committee must notify the Chairman in advance.

Public Right of Address – Requests by members of the public to speak on a matter which is listed in this agenda must be **received** in writing by no later than 12 Noon, 2 working days before the meeting e.g. if the meeting is on a Tuesday, received by 12 Noon on the preceding Friday). The request should be made to Local Democracy at the address listed below. The request may be made by letter, fax or e-mail. For further details on the rules about speaking at meetings please contact Local Democracy.

Disclosure of interests - Members should declare their interest in a matter at the beginning of the meeting, and again, at the point at which that agenda item is introduced.

Members must declare the existence and nature of any interest.

In the case of a DPI, if the interest is not registered (nor the subject of a pending notification) details of the nature of the interest must be reported to the meeting by the member and subsequently notified in writing to the Monitoring Officer within 28 days.

If a member has a DPI or other prejudicial interest he/she must leave the room when the matter is being considered (unless he/she has obtained a dispensation). If a member has a DPI he/she may not make representations first.

Further Information

Councillor contact details, committee membership lists and other related information is also available from Local Democracy.

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Monday, 6 June 2016
at 6.00 pm



Scrutiny Committee

Present:-

Members: Councillor Blakebrough (Chairman) Councillor Holt (Deputy-Chairman) Councillors Belsey, Miah, Rodohan, Sabri, Smart and Coles (as substitute for Murray)

1 Minutes of the meeting held on 1 February 2016.

The minutes of the meeting held on 1 February 2016 were submitted and approved, and the Chairman was then authorised to sign them as an accurate record.

2 Apologies for absence.

Councillor Murray.

3 Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.

There were none.

4 The Towner Art Gallery.

The committee received a presentation from the Executive Director, Towner, Emma Morris. David Dimbleby, Chairman of the Towner was also in attendance.

The presentation centred on the development of the Towner Trust which had been in place since July 2014, highlighting key exhibitions, fund raising activities, education and outreach programmes. Numbers of visitors had increased by 12% in the previous year. According to economic figures researched and analysed by Regeneris Consulting who had been commissioned by Tate, the Towner was currently generating around £940,000 of economic benefit in the local area.

Following the presentation, the committee put a number of questions which were answered by Emma Morris and David Dimbleby. These were as follows:

Q – Could the numbers of repeat visitors be quantified?

A – This was not possible at present.

Q - How did the Towner performs in comparison to other authorities' investment into arts and culture?

A – This information was not available at present; however there was significant investment in Arts and Culture throughout Eastbourne which showed a serious commitment to its future development.

Q – The investment into the Towner from the Council appeared to be the same for four years – why was that?

A – The funding remained the same demonstrating no further cost to the Council, and was the reason for moving to a Trust. This would enable the Towner to seek funding from other sources in future.

Q - What is the social value of the Towner?

A - The committee was advised that the De La Warr pavilion had conducted a survey assessing qualitative feedback, funded by East Sussex County Council. The Executive Director hoped that a similar assessment could be carried out with regard to the Towner.

Q – What were the future fund raising initiatives, with regard in particular to donations and membership?

A - The appointed 'high level' fundraiser had started in May 2016, focusing on individual and corporate patronage.

Q – How would the development of an auditorium / cinema space on the ground floor of the Towner enhance the offer?

A – It was anticipated that footfall would increase and accessible, affordable events would be provided for residents and visitors alike. Investment would also be made into improving the shopping outlet online and 'in venue'.

Members agreed that they would forward any further questions arising from the presentation or the Business Plan which had been circulated prior to the meeting, to the Executive Director, via the Chairman or Local Democracy Officer for a response at the earliest opportunity.

Members thanked the Executive Director and Chairman for their attendance and input at the meeting.

RESOLVED: That any further questions from committee members arising from the presentation or business plan be submitted to the Executive Director via the Chairman or Local Democracy Officer.

5 Financial Performance - Provisional Outturn 2015/16.

Scrutiny considered the report of the Chief Finance Officer providing the provisional outturn results for 2015/16. The final outturn report would form part of the statement of accounts that would be reported to the Audit and Governance committee in June and Cabinet in July.

The General Fund - figures included the transfers to and from reserves as shown in Appendix 2 of the report.

The General fund service expenditure variance for the year was principally as a result of:

- Theatre show increased income achieved (principally from the pantomime) (£203,000).
- Savings on street cleansing contract (£102,000).
- Surplus on catering trading account (£101,000).
- Additional income and expenditure savings on bereavement service (£74,000).

These had, however, been offset in part by the following negative variances:

- Redundancy payments (£109,000).
- Rental income from corporate properties (£83,000).

The committee was advised that work was still underway reconciling some accounts and in particular the Housing Benefit Subsidy and Housing Benefits overpayments. It had been assumed for this report that these budgets would be on target, but experience from past years had indicated that this could vary considerably. Any changes would be reported as part of the final outturn report to the next meeting of Scrutiny.

Housing Revenue Account (HRA) - The table at Appendix 3 of the report summarised the HRA performance for 2015/16 and showed a surplus of (£559,000). This represented a variance of (£218,000) against the revised budget of (£341,000). The principle reason for this variance was due to savings in council tax on void properties, lower insurance premium, low demand on the under-occupations transfer scheme and savings resulting from Future Model restructuring.

Capital Programme - A summary of capital expenditure for the year was shown in Appendix 4 of the report. The revised capital programme for 2015/16 was £19.9m and the outturn was £18.0m. This was a variance of £1.9m; (£0.3m) for general fund and £2.2m for HRA. A detailed reason for the variance against each scheme was also shown at Appendix 4 of the report.

The Senior Corporate Development Officer advised the committee that the Corporate Plan and performance quarter 4 and year-end report would be presented in full at the next meeting in September allowing for a full "end-of-life" assessment report of the 2010-2015 Plan to be considered. Scrutiny would also receive the Quarter 1 outturn 2016/17.

The Senior Corporate Development Officer took the opportunity to re-introduce the Covalent Browser to Members and explain the proposed approach for monitoring and managing the new Corporate Plan. Members were also advised that refresher training for accessing Covalent would be scheduled for the beginning of August and end of September should any Members wish to attend as well as ad-hoc support being available to them through the Corporate Development team.

RESOLVED: (1) That the provisional general fund outturn on services expenditure for 2015/16 of £16.427m, a net favourable variance of £195,000 against the revised budget, be noted.

(2) That the transfers to and from reserves as set out at appendix 2 of the report be noted.

(3) That the provisional housing revenue account surplus for 2015/16 of £559,000 be noted.

(4) That the final capital programme and outturn for 2015/16 of £18.0m be noted.

6 A27 - Member Briefing.

The committee considered the notes from the informal briefing with Highways England held on 2 June 2016. Following consideration of the notes the committee agreed that there was a need to build an evidence based case for further investment into the A27 east of Lewes, and that this should be undertaken by a Scrutiny-appointed Task Group

The Head of Corporate Development and Governance advised the committee that it was likely that the forthcoming consultation would be prescriptive in respect of the options being put forward by Highways England. Therefore, if the intent was that the findings be used as a response to the consultation, it would be important to ensure that the specific options for the proposed £75m investment were addressed. However, it would also be perfectly reasonable to make the case for wider investment on the basis that a well-evidenced dossier would be useful as a lobbying tool.

As a result of a proposal by Councillor Blakeborough, seconded by Councillor Holt, it was;

RESOLVED: (1) That a scrutiny task group comprising 4 members (2 from each group) be set up with the following terms of reference:

Purpose:

To engage as widely as possible in order to obtain current evidence and opinion as to the level of local demand for investment in and improvements to the section of the A27 east of Lewes.

Objective:

To collate the feedback received together with the overarching agreed findings of the Council for submission to Highways England during their forthcoming consultation exercise into the options for the proposed £75m investment scheme currently being considered.

Methodology:

- A task group comprising four Councillors (two from each party) set up by the Scrutiny Committee to seek out and collate evidence obtained by holding a series of fact finding interviews with key area stakeholders over a period of 12 months. A detailed scoping exercise identifying relevant agencies, local businesses, community groups and residents will be carried out by the task group to facilitate this process.
- A findings report submitted by the Task Group to the Scrutiny Committee for approval in due course.

- Scrutiny recommendations arising from the Task Group findings to be submitted to Cabinet and full Council for endorsement and approval respectively.
- Submission of the final Council-approved findings report to Highways England as this Council's formal response to the consultation process.

(2) That the appointed membership of the Task Group be Councillors Belsey, Holt, Sabri and Smart.

The meeting closed at 7.20 pm

**Councillor Blakebrough
(Chairman)**

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- BODY:** **SCRUTINY**
- DATE:** **5th September 2016**
- SUBJECT:** **Corporate Plan Performance 2010 – 2016**
- REPORT OF:** **Chief Executive**
- Ward(s):** All
- Purpose:** To update Members on the Council’s performance against Corporate Plan priority actions, performance indicators and targets over the 2010-2016 period.
- Contact:** William Tompsett, Senior Corporate Development Officer
Tel 01323 415418 or internally on ext 5418
- Recommendations:** Members are asked to:
- i) Agree the performance for year-end 2015/16 against local Performance Indicators and Actions from the 2010/16 Corporate Plan.
 - ii) Note the highlight achievements and progress against Corporate Plan priorities and aims for the 2010-16 period.

1.0 Introduction

1.1 In 2010 the council adopted a Corporate Plan with priorities, actions and performance indicators set to achieve the vision of its improvement journey over a period of 5 years. Due to the timing of elections in 2015, this was then extended to include the 2015/6 period prior to a new plan being adopted. The council’s priorities were chosen to help deliver the longer term partnership vision for Eastbourne as set out in the Sustainable Community Strategy:

“By 2026 Eastbourne will be a premier seaside destination within an enhanced green setting. To meet everyone’s needs Eastbourne will be a safe, thriving, healthy and vibrant community with excellent housing, education and employment choices, actively responding to the effects of climate change.”

1.2 The Corporate Plan was refreshed on an annual basis to ensure the contextual information in it was kept up to date and relevant. The actions and indicators were also revised annually to reflect progress made and development in the key priority areas. Performance against these actions and outcomes of the key indicators were reported on a quarterly basis to Scrutiny and Cabinet committees alongside key budget reporting to help align financial and corporate performance.

1.3 The information in these performance reports is collected and managed

using the Covalent performance management system. Further detail behind the report and evidence providing a full and robust audit trail for the performance information presented is available to view within the online system. A dedicated Member portal has been designed to enable and encourage Members to access performance information at any time and two dedicated training sessions have been delivered. All Members are invited to contact the Corporate Development Team at any time to arrange individual training or support on using the system if required.

- 1.4 In the absence of a National Performance Framework it is important that the authority continues to strengthen its own performance management procedures particularly in relation to the use of robust local indicators and meaningful reporting against actions and activities.

2.0 Themes and Priority Visions

- 2.1 The Corporate Plan was developed with 4 themes to focus delivery of improvement activity for the borough. Each of these themes had its own priority vision for how the authority and its stakeholders wanted Eastbourne to develop.

2.2 Prosperous Economy

- An outstanding seaside resort and gateway to the South Downs National Park
- An inspiring cultural provision combining opportunities for employment, learning, participation and shared experiences for residents and tourists
- A Science Park that will be a regional centre of technology excellence
- Increased investment in infrastructure capitalising on the Eastbourne/Hailsham Triangle
- A new Town Centre that is vibrant, accessible and attractive to residents, businesses and visitors
- A wide range of employment opportunities

2.3 Quality Environment

- Transformed sites that are currently under-used in our town centre
- Increased quantity and improved quality of public space
- Enhance and promote the unique natural and built environment for the maximum benefit of the town
- Continue working closely with the Community Environment Partnership for Eastbourne
- Moving towards becoming a low carbon town
- Less waste supported by more recycling and reusing
- Range of transport options, improved public transport and cycling facilities

2.4 Thriving Communities

- Lowest levels of crime in comparison to similar towns in the South East
- Support for families and young people to reach their full potential
- A wider range of activities and facilities for young people, enabling them to be the best they can be
- A high level of community volunteering and involvement in our

- neighbourhoods
- A wide range of quality homes including affordable housing for those in need
- Increased opportunities to take part in recreational and sporting activities

2.5 Sustainable Performance

- Service excellence and innovation
- Customer and outcome focussed
- An excellent employer
- A sustainable asset base
- A valued partner across the public, private and voluntary sectors
- A high performing local authority evidenced by sustained improvement

2.6 The previous version of the Corporate Plan had 7 distinct themes. This was reduced for the 2010-16 plan following feedback from external audit and the recognition that greater focus was needed to drive meaningful improvements. The 4 chosen priority themes reflected the ambition of the council and the feedback received from residents, partners and stakeholders. This has been reaffirmed through the consultation exercises held each year.

3.0 2015/16 End of Year Performance Overview

- 3.1 **Appendix 1** is a detailed report on the activities and outturns of the performance indicators listed within the 2010/16 Corporate Plan. This report shows the available outturns for the final Quarter of 2016 for the local performance indicators featured in the Corporate Plan broken down into themed areas.
- 3.2 Each project has been allocated a number of in-year actions and milestones to be completed in order to progress the project efficiently. Some projects may be fully completed within the year whereas larger scale priorities will be delivered over a longer period. **The first section of Appendix 1 lists all the Corporate Plan priority actions whose in-year milestones have already been fully completed this year.** Full details of the specific milestones and commentary for these actions is available on request or directly via the Covalent Performance Management System.
- 3.3 The second section of Appendix 1 lists the ongoing actions showing any outstanding milestones along with commentary to explain the context behind them.
- 3.4 Chapter summary text has been supplied by the relevant Heads of Service to provide added context for the performance reported in each section. This commentary highlights important achievements and challenges for the reporting period and can be found at the start of each chapter.
- 3.5 The PI tables show which indicators related to the priority projects are performing on target (green tick icon), failing to reach target (red octagonal icon) or are near misses (amber triangle icon). Relative performance is based on quarterly targets as set by the managers of each area using past performance, available benchmarking and planned service developments.

- 3.6 The current outturn for each PI is shown on the performance gauges in column 4 – Year to date. The gauges show visually how the level of performance compares to targets (green zones) and near miss levels (amber zones). Amber zones have been reviewed to reflect appropriate levels of performance expectation and any national targets which are lower than our own local aspirations.
- 3.7 The bar charts in column 6 show comparative performance against previous quarters/years as appropriate. This enables an at a glance indication of whether performance is improving or not and will help identify potential trends and seasonality of performance.
- 3.8 Commentary has been included in the action and indicator outturn tables where supplied. This provides some contextual background to the performance and this function and is backed up by the online evidence collation facility of the Covalent system.
- 3.9 Of the 31 Key Performance Indicators reported in the Corporate Plan this quarter, **16 are showing as Green, 6 are showing as Amber and 9 are data only or contextual PIs.**
- 3.10 We have the capability within Covalent to analyse performance data via dashboard reporting. This allows us to look beyond green – amber – red performance reporting and drill down more into the data and what it is telling us. The following PIs are showing as the relatively best performing according to the latest confirmed data available:

...	Code & Title	Gauge	Value	Target
✓	DE_007 EBC Carbon Footprint - Vehicles		29 tonnes	91 tonnes
✓	DE_011 Number of reported fly-tipping incidents		1512	2124
✓	DE_194 Missed collections		2,704	4,500
✓	TL_008 Conference delegates		14,005	12,000
✓	TL_005 Marketing campaign value for money		£0.50	£0.60

4.0 Achievements

4.1 Over the life of the Corporate Plan, there have been a number of achievements against the priority themes as evidenced by the actions and PIs managed through Covalent. Highlights of these are listed below.

4.2 Prosperous Economy

- Town Centre Local Plan adopted
- Sovereign Harbour Innovation Park
- Arndale Centre and Terminus Road Improvements started
- Consistently strong Town Centre retail void rate
- Driving Devonshire Forward project
- Strong events provision including the 20th anniversary Airbourne, International Tennis tournaments, Olympic torch route and cycling Tour of Britain stage hosting



- Over 50 properties improved in “secondary shopping areas”

4.3 Quality Environment



- Solarbourne – Solar panels on over 280 buildings
- Joint Waste Contract implemented
- Around 200 “Grot Spots” and difficult properties tackled since 2010
- Green Flag awards for Hampden Park and Princes Park
- 20 QE2 protected fields protected in perpetuity
- Over 1,000 new allotment plots created
- Adoption of borough-wide cycling strategy and completion of new cycle routes
- Council’s carbon footprint reduced by 23% since 2010

4.4 Thriving Communities



- Devonshire Park redevelopment planned
- Neighbourhood First team established
- Youth Strategy delivered with YMCA
- Benefits processing times down from 20.3 days (2008/9) to 9.3 days (2015/16)
- Tennis development plan
- Introduction of new Sports Festival
- Overall reductions in crime
- First programme of Council House building for 20 years
- Local Authority mortgage assistance scheme

4.5 Sustainable Performance



- Agile working implemented across the authority
- Future Model
- Customer First
- Improved financial process and management
- Revised and integrated service planning and corporate performance management processes
- GoSE peer Review, iESE “Council of the Year”, LGA Peer Challenge, Local Government Transformation Award and UK IT Industry Awards runner up
- Adopted Corporate Landlord Model for asset management

4.6 A breakdown of Key PIs and outturns used through the life of the Corporate Plan is included as **Appendix 2**. Not all indicators were measured for each year of the Corporate Plan as they are refreshed to reflect the annual priority areas.

Any years where an outturn is not listed either means that no data was returned that year or that the indicator was not part of the Corporate Plan priority indicators list that year.

4.7 Some of the key areas highlighted within these PI outturns include:

DE_004 Town centre vacant business space – This Pi has not only shown improvement over the period dropping from 12% to below 9% but has consistently performed well above the national average despite the economic challenges that have faced the high street over the past 6 years.

TL_005 Marketing campaign value for money and **TL_008 Conference delegates** – The success of these PIs shows the effectiveness of our direct marketing of Eastbourne as a resort for leisure and business visitors. The value of tourism to the local community is also highlighted through the “Cambridge Model” indicators including **TL_042 Total spend** which has increased almost £50 million over the past 6 years.

NI_192/DE_192 Waste sent for reuse, recycling and composting has increased incrementally over the past six years and continues to be a high priority for the authority. Satisfaction with recycling processes (**DE_001c**) has increased significantly from 86% to 95% in 2014/5 and we continue to drive initiatives to encourage further activity in this area. Missed bin collections (**DE_194**) has dropped considerably over the past 3 years

The council’s carbon footprint as evidenced through **DE_006 (buildings)** and **DE_007 (vehicles)** has reduced by a total of 23% since 2010/11.

Whilst **CD_004 Council Tax and CD_004 Non-domestic rates** collection has remained steady or dropped slightly as a percentage over the difficult economic period, the actual financial amounts collected have increased by around £10 million since 2010/11.

The council’s dedication to providing suitable quality housing through partnership working is reflected through the performance of a number of PIs including **CD_008 Decent Homes**, **CD_050 Empty private sector homes returned to occupation** and **CD_056 Average time taken for DFG adaptations**. In 2014/15, management of the Decent Homes program resulted in just 0.06% of properties being deemed below standard at the end of the year.

Changes in national reporting standards for the crime indicators during 2010-16 have made it difficult to accurately assess performance trends in this area. In future years, we will concentrate on the indicator that ranks Eastbourne amongst its “Most Similar Group” (**ECSP_015**) for the Corporate Plan.

TL_017a Redoubt visitors (paying visitors) shows the success of the team supporting this area in providing quality events and attractions to encourage greater interest in and use of a key asset on our seafront with numbers rising from 5,784 in 2010/11 to 14,452 in 2015/16.

CS_003 Working days lost due to sickness has remained relatively steady over the Corporate Plan period and met our local target in all but one of the past 6 years. Benchmarking against other local authorities in this area has always shown Eastbourne to be one of the better performing councils against this measure.

With the development of Customer First and the focus on delivering effective and efficient customer service at first point of contact, a strong positive trend can be seen over the past 3 years for **CS_010 Calls answered within 30 seconds** and **CS_011 Telephone call abandonment rate**.

4.8 An important measure of success for any authority or service provider is the satisfaction and perception of its customers. According to Residents' Surveys held in 2008 and 2015, overall satisfaction with the council has increased along with view that the council provide good value for money.

	2008 Place Survey	2015 Residents Survey	2015 Online Consultation
Taking everything into account, how satisfied or dissatisfied are you with the way Eastbourne Borough Council run things?	45% satisfied 25% dissatisfied	58% satisfied 13% dissatisfied	53% satisfied 19% dissatisfied
To what extent do you agree or disagree that Eastbourne Borough Council provides good value for money?	38% agree 29% disagree	46% agree 19% disagree	47% agree 22% disagree

5.0 Consultation

5.1 This report directly references evidence collected via the 2008 Place Survey as well as the Residents Survey and online Survey which were both conducted in 2015. Full reports on each of these as well as the annual Corporate Plan consultations have previously been presented to committee and are available on request.

6.0 Implications

6.1 There are no significant implications of this report.

7.0 Conclusions

7.1 This report provides an overview of performance against the authority's priority actions and indicators as at Quarter 4 2015/16 and an overview of the achievements made throughout the life of the Corporate Plan from 2010-16.

The new 2016-20 Corporate Plan looks to build on the success and approach of the 2010-16 plan with increased focus on project delivery and clear links to delivering the council's priority visions as reinforced by robust stakeholder feedback and consultation.

Progress against the key projects and indicators is updated on the online Covalent system on a regular basis and provides a "live" view of the Council's performance accessible at any time.

William Tompsett
Senior Corporate Development Officer

Background Papers:

The Background Papers used in compiling this report were as follows:

Corporate Plan 2010/16

Covalent performance management system

Place Survey 2008

Residents Survey 2015

Online Stakeholder Survey 2015

To inspect or obtain copies of background papers please refer to the contact officer listed above.

APPENDIX 1

Completed Corporate Plan Actions



Priority Theme	Project	Status
Priority Theme 1 Prosperous Economy	CP14_1_01 Tourism Marketing and Brand Development	
Priority Theme 1 Prosperous Economy	CP14_1_05 Pier Fire Fund	
Priority Theme 2 Quality Environment	CP14_2_01 Managing Waste Responsibly	
Priority Theme 2 Quality Environment	CP14_2_02 Improving the Cleanliness of the Street and Public Areas	
Priority Theme 2 Quality Environment	CP14_2_03 Allotment Provision	
Priority Theme 2 Quality Environment	CP14_2_07 Pride in Our Parks	
Priority Theme 3 Thriving Communities	CP14_3_01 Develop Youth Services and Activities	
Priority Theme 3 Thriving Communities	CP14_3_02 Improving Neighbourhood Delivery	
Priority Theme 3 Thriving Communities	CP14_3_04 Support to Vulnerable Households	
Priority Theme 3 Thriving Communities	CP14_3_05(a) Enable the transfer of Towner to independent governance	
Priority Theme 3 Thriving Communities	CP14_3_05(b) Progress work with English Heritage to secure funding for the development of the Redoubt as an accessible, living museum	
Priority Theme 3 Thriving Communities	CP14_3_06 Tennis Development	
Priority Theme 3 Thriving Communities	CP14_3_08 Devonshire Park	
Priority Theme 4 Sustainable Performance	CP14_4_01 Asset Management	
Priority Theme 4 Sustainable Performance	CP14_4_02 Sustainable Service Delivery Strategy (SSDS)	

Corporate Plan Milestones

Parent Action	Action	Description	Due Date	Note
CP14_1_02 Employment - Town Centre	CP14_1_02g Environmental improvement to Terminus Road	Work in partnership with ESCC to tender project	30-Jun-2015	The detailed design has been agreed. Detailed costings are currently being finalised after which tender documents can be prepared.
		Commence works to move bus stops from Terminus Road into Cornfield Road	30-Sep-2015	This will start in 2016 alongside the proposed extension to the Arndale.
CP14_1_03 Business Support Scheme	CP14_1_03a Use of technology to promote local services including procurement	Complete marketing plan for Partnership to market the service to traders and public.	31-Mar-2015	This project is now part of the £2m Pier Fire Grant from DCLG. The grant was approved in February and the timetable is that this project will be delivered within 18 months.
		Start input of data to website and implement automatic data transfer.	30-Sep-2015	The VisitEastbourne data is ready to switch on as soon as EBNow sign the data sharing agreement.
CP14_1_04 Employment - Sovereign Harbour	CP14_1_04d Employment - Sovereign Harbour	Determine planning application for infrastructure delivery on Site 6	31-May-2015	A planning application has yet to be submitted.
CP14_1_04 Employment - Sovereign Harbour	CP14_1_04e Progress the provision of the Community Centre	Contractors appointed	01-Aug-2015	Site investigation works were undertaken which confirmed that the community centre couldn't be delivered on Site 5 due to ground conditions. The Council therefore elected to provide the facility on the alternative site (7a) and the design of the building is being progressed.
CP14_2_04 Towards a Low Carbon Town	CP14_2_04a Implement actions to reduce the carbon use of the Council's own buildings (a)	Complete feasibility study for the creation of a smart grid	31-Aug-2015	Draft report has been received which is being reviewed by DECC and the Council. Aiming to sign this off by 31 January 2016.
		Identify costs and opportunities to implement a CHP energy and food hub, and report to Strategic Property Board for decision	31-Aug-2015	Draft report from the BRE has been received which is being reviewed by DECC and the Council. Aiming to sign this off by 31 January 2016. Also looking at other potential sites in addition to Cross Levels Way.
CP14_2_04 Towards a Low Carbon Town	CP14_2_04b Implement actions to reduce the carbon use of the Council's own buildings (b)	Complete feasibility study for alternative heating and lighting solutions for the Eastbourne Sports Park	31-Aug-2015	Lighting feasibility studies have been completed and we are proceeding with an investment for partial lighting upgrades covering the internal lights. Due to the specialist nature of stadium lighting it has not been possible to invest in a cost effective solution for external lights however the position and changes in technology are regularly reviewed. Heating feasibility studies are ongoing and are due for completion February 2016.
		In conjunction with the Asset Management Programme initiate recommendations outlined in the Carbon Audits for priority buildings	31-Aug-2015	In addition to lighting upgrades at the Sports Park, lighting upgrades are being made at other key buildings. A programme of other low carbon works will be agreed with Kier by February 2016.

Parent Action	Action	Description	Due Date	Note
CP14_2_05 Transport - Cycling Provision	CP14_2_05a Implement Cycle Strategy	In partnership with ESCC complete detailed design of 5 new cycle routes	30-Nov-2014	Detailed designs have been completed for three routes; Meads to town centre and seafront, town centre to seafront via Devonshire Place and Horsey Phase 1. The Horsey Phase 3 route is to be constructed on floodplain and therefore the detailed design and associated planning is extensive. Construction of the route is not expected until the Summer of 2016. The provision of the seafront cycle route has been delayed due to ongoing discussion with DCLG regarding the amendment to the byelaw. These delays are outside EBC's control as they involve external partners/stakeholders. The Council responded to questions raised by DCLG as a result of the consultations and it is hoped that the amendment to the byelaw will be confirmed shortly.
		Complete detailed design of seafront cycle route	30-Sep-2015	Detailed design is currently being finalised by ESCC.
CP14_2_06 Eastbourne Park	CP14_2_06b Carry out feasibility work for the new flood mitigation measures	Commission Consultants to assess the need for additional flood storage capacity and provide options for delivery	31-Mar-2015	A brief for consultants to review the Eastbourne Park flood storage scheme has been prepared. It is anticipated that consultants will be appointed in June 2016.
		Prepare tender documents	30-Jun-2015	A brief for consultants to review the Eastbourne Park flood storage scheme has been prepared. It is anticipated that consultants will be appointed in June 2016.
		Commission Consultants	30-Sep-2015	It is anticipated that consultants will be appointed in June 2016.
CP14_3_03 Best Use of Housing Resources	CP14_3_03f Supporting Housing and Economic Progress (SHEP)	Three priority commercial properties to be brought into use for Business Start Ups	31-Mar-2016	Delayed to incorporate Coastal Communities funding requirements for larger project. New completion target March 2016.
CP14_3_07 Active Eastbourne	CP14_3_07a Complete and implement the first priorities of the Active Eastbourne strategy	Commence work on action plan	30-Sep-2014	The action plan requires further development and this milestone will be carried forward to 2016
		Monitor progress on actions through quarterly forum meetings	31-Dec-2014	The action plan requires further development and this milestone will be carried forward to 2015/16. It should be noted though that we are co-ordinating significant activity which goes towards achieving the priorities set within the strategy.
		Quarterly Forum Meeting	31-Mar-2015	This action will carry forward to 2015/16

Overarching commentary : Prosperous Economy



Tourism & Events

Significant broadcast media airtime on tennis in Eastbourne / Devonshire Park during Johanna Konta's winning streak in Australian Open in January.

Launch of the new Trails App + soon to be launched Resort App.

PR Team attended media networking event in February and added substantial amount of online journalists / bloggers to contacts database.

Sports Launch.

England in Excellence Awards.

Christmas Parties.

Launch of the new branding.

4 page feature in Gastro magazine of Eastbourne's food and drink offering.

Full-page competition in 'Candis' national glossy magazine – promoting Airbourne, Aviator Club Hospitality and the Grand Hotel.

Family / Drusillas Farm visit – That's Life magazine and The Sun.

Italians press & travel trade visit.

Attendance at Excursions – provisional group booking for 50.

BBC visit to Making Tracks, new exhibition at the Pavilion.

Magnificent Motors April Fool on BBC Sussex.

The Eastbourne Half Marathon took place on 6th March commencing from Princes Park. EBC events assisted by the provision and delivery of equipment for road closures and providing tables chairs and drink holders etc for the route.

The Coastal trail run took place on 19th March using Eastbourne downland starting and finishing at Birling Gap.

Planning has commenced and is well advanced for events for the 2016 season, the early season events will be reported at the 1st quarter in June.

Significant progress was made on the main corporate regeneration projects during the final quarter of the year. Following the making of the CPO, Legal and General continued to purchase properties in Terminus Road.

The CPO Inquiry took place at the end of November and on 29th February, the Secretary of State confirmed the CPO which will facilitate the £85m extension to the Arndale Centre.

Works to replace the canopies and shopfronts in Terminus Road and to provide a new fully glazed (west) entrance to the Arndale are well underway. The design of the development will mirror that of the proposed extension and will therefore provide a seamless elevation treatment along Terminus Road.

The Town Centre Improvement Scheme that will see a significant investment in the public realm in Terminus Road and Cornfield Road will commence in 2016. The scheme will be delivered in phases in order to minimise disruption and to ensure works are delivered alongside the extension to the Arndale.

The business space at Pacific House at the Sovereign Harbour Innovation Park has proved popular with occupancy at 30%, which is higher than anticipated for the first year.

Site investigation works on Site 5 at Sovereign Harbour confirmed that the community centre could not be delivered on the site due to ground conditions. The Council has therefore elected for the centre to be delivered on Site 7a in Pacific Drive and a design is being worked on.

Pier Projects

The 'History Trail', 'Stars and Ice' and 'Marketing' projects are progressing well and are on schedule.

The Camera Obscura stair replacement is yet to be agreed as the quotation exceeds the budget; this will be discussed during the Pier Action Committee on 28/4/16.

Four designs have been shortlisted for the sculpture and the designers are developing scale models (maquettes) for a public display in the Towner in May/June 2016. The winning design will be chosen by the Design Panel, taking into consideration public feedback.

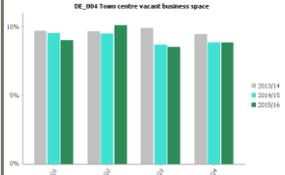
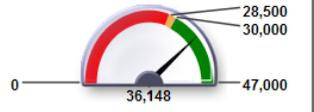
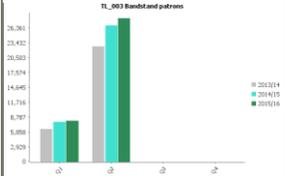
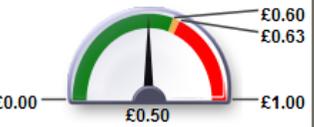
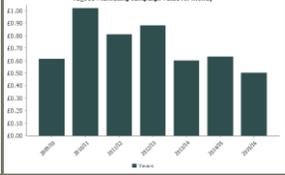
Tendering is ongoing for the Wish Tower Operator with a final decision due in May/June 2016. Concept designs have been drawn up by Levitt Bernstein and will be shared with the Pier Action Committee on 28/4/16. A planning application is due to be submitted in June/July 2016. Tendering for the contractor will take place in Autumn 2016 and the existing Western View facility will be relocated late 2016/early 2017, with the intention of commencing work on site in Spring 2017.

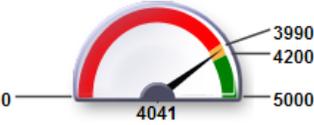
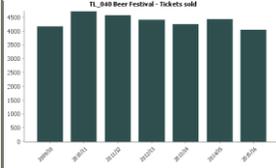
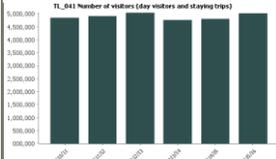
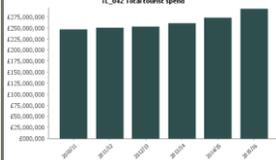
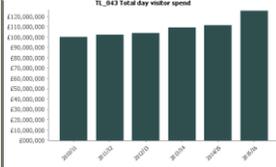
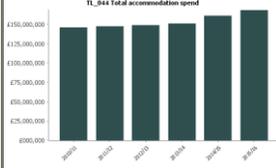
Prosperous Economy PIs

Rows are sorted by Code

Traffic Light	
Amber	1
Green	2
Data Only	5

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Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_004 Town centre vacant business space	Latest result for 2015/16 as of March 2016 8.82%	8.82%		At March 2016 shop vacancy rates were 8.82%, a marginal increase from 8.66% in February 2016 but lower than Springboard's national rate of 9.1%. Eastbourne continues to return lower vacancy rates than those reported nationally.	Nazeya Hussain
	TL_003 Bandstand patrons	Cumulative result for 2015/16 as of Q2 2015/16 	36,148		The Bandstand has been closed during quarter four	Philip Evans
	TL_005 Marketing campaign value for money	2015/16 result 	£0.50		As at the end of 2015/16, this PI is on target with a cost per return value on marketing of just 50p.	Philip Evans

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	TL_040 Beer Festival - Tickets sold	<p>2015/16 result</p> 	4041		The ticket sales for the 2015 Eastbourne Beer Festival were 4041 over the 4 sessions. This generated a gross income of £29,233, net of VAT £24,360, which was an increase on last year's figures.	Philip Evans
	TL_041 Number of visitors (day visitors and staying trips)	<p>2015/16 result</p> <p>5,007,000</p>	5,007,000		2014 was an exceptional year for visitors, the pier fire in July acted as a catalyst for additional visitors. A number of attractions also reported higher visitor numbers than achieved for 2013.	Philip Evans
	TL_042 Total tourist spend	<p>2015/16 result</p> <p>£293,066,000</p>	£293,066,000		In line with the rise of visitors for 2014, Eastbourne achieved a higher visitor spend, both through day and staying visitors.	Philip Evans
	TL_043 Total day visitor spend	<p>2015/16 result</p> <p>£125,230,000</p>	£125,230,000		Higher day visitors for 2014 than 2013, the destination marketing strategy is targeting day visitors to try to convert to overnight stays as the spend per head is much greater for staying visitors.	Philip Evans
	TL_044 Total accommodation spend	<p>2015/16 result</p> <p>£167,836,000</p>	£167,836,000		In 2014 there was a very marginal decrease in the actual staying visitors however the spend was greater. which is great news as we are achieving higher rates for accommodation providers and a greater yield from the visitors	Philip Evans

Overarching commentary : Quality Environment



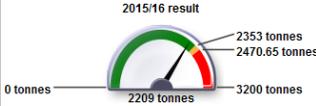
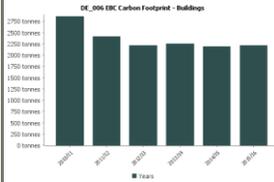
Phase 1 of the Horsey Way is to be installed in stages, the first stage between the railway station and Cavendish Place has been completed and the construction of the final stage up to Ringwood Road is planned to be completed later in 2016/17. Phase 3 of the Horsey Way (between Lottbridge Drove and Langney roundabout) is currently planned to be constructed in the summer of 2016. When completed the Horsey Way will link the railway station all the way through to Langney roundabout.

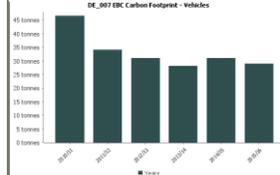
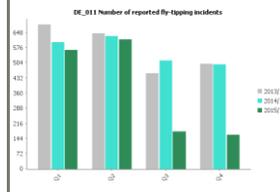
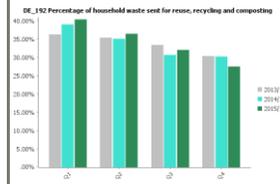
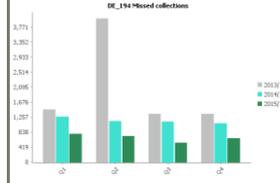
The Council approved the amendment to the existing byelaw that will allow cycling to take place on the promenade between the Wish Tower and Fisherman's Green. DCLG forwarded copies of the representations they had received as a result of the consultation and Officers provided detailed responses to the questions they had raised. It is hoped the amendment will be confirmed shortly. Detailed designs of the Wish Tower to Fisherman's Green cycle route are being finalised and it is intended that works will commence in 2016 following confirmation of the amendment to the byelaw.

Quality Environment PIs

Rows are sorted by Code

Traffic Light	
Amber	1
Green	4

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_006 EBC Carbon Footprint - Buildings		2209 tonnes		<ul style="list-style-type: none"> • There has been a 1% increase over last year's emissions • Increase in emissions due to some sites increase in energy usage • Sites that have had interventions showing savings e.g. 1 Grove Road natural gas • Overall reduction appears to have stabilised at 25% below baseline • Some non-operational sites still included for reporting consistency e.g. Towner 	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_007 EBC Carbon Footprint - Vehicles		29 tonnes		<ul style="list-style-type: none"> Continues to remain on track Neighbourhood First vans now have smaller engines to support this target 	Ian Fitzpatrick
	DE_011 Number of reported fly-tipping incidents	<p>Cumulative result for 2015/16 as of March 2016</p> 	1512		We have achieved a reduction in this quarter, despite the additional reports on EHL land, through targeted interventions. We are trialling a CCTV camera that can be deployed at different locations to drive further improvements. We are expecting an increase in reports in zone 2, through January, after the missed refuse collections at Christmas.	Ian Fitzpatrick
	DE_192 Percentage of household waste sent for reuse, recycling and composting	<p>Cumulative result for 2015/16 as of March 2016</p> 	34.29%		A reduction in recycling in January and February have meant we just missed our target of 35% for the year. However, the annual rate has increased over last year's 33.92% and we expect promotional activity and positive reinforcement of recycling messages to continue to drive this figure upwards in 2016/17.	Ian Fitzpatrick
	DE_194 Missed collections	<p>Cumulative result for 2015/16 as of March 2016</p> 	2,704		Q4 has seen a slight increase in missed collections from Q4. This is predominately as a result in an elevated level of reports after the festive period. Comparing this year with last year's figures shows nearly a 40% reduction in missed bins for the year.	Ian Fitzpatrick

Overarching commentary : Thriving Communities



The Youth Partnership promoted anti - bullying week through a range of activities including supporting the 'No Bystanders' campaign asking people to make a pledge to challenge bullying and features on Eastbourne Youth Radio in November.

The Youth Partnership also commissioned AlterEgo Productions to deliver 10 productions of "Chelsea's Choice" in local schools in March. A total of around 1,090 young people and 150 professionals saw these performances which deal with Child Sexual Exploitation and grooming. The Local Safeguard Children Board and WiSE Project liaised with local schools to ensure the success of this project and provide support to staff and children following the performances. The performances were very well received and the Local Safeguarding Children Board is now keen to organise further performances in East Sussex. The Major and Housing Grants programme for the three years 2016/17 to 2018/19 was considered by Cabinet in December and grants awarded subject to confirmation of final budgets in February. Small Grant applications for funding in 2016/17 have been assessed and will be considered by Cabinet in February 2016. Cabinet agreed the allocation of Small Grants in 2016/17 awarding grants totalling £60,000 to 16 voluntary and community organisations including projects designed to promote inclusion and the needs of those communities and groups protected under current Equality legislation, projects designed to promote digital inclusion, projects designed to promote emotional health and well-being and services to children and families.

Phase 2 of the Go Eastbourne project was completed. In this second phase, 30 events were delivered including drop-ins and workshops on 'Heating Your Home for Less' 'Jobsearch' and 'Making and Managing Benefit Claims'. A new Digital Inclusion network has been established and a leaflet 'Why Use IT?' has been produced and circulated with details of all those services offering support and training for people looking for help to use the internet and digital technology. The project showed that 'drop-in' sessions at venues where people gather (e.g. for lunch or coffee) or attend for services (e.g. the Job Centre) are more likely to attract people than events advertised as workshops.

Major improvements have been carried out at Hampden Park Community Centre covering electrical and heating systems and improvements to drainage and fire safety. A new e-safety policy has been agreed as an Appendix to the Council's Safeguarding Policy and is now in InSite. This covers safeguarding issues arising from the use of digital technology. Work began on a Homelessness Review assessing the level of homelessness and recent trends. The Review will provide a basis for a new Homelessness Strategy over the next few months. Council adopted the Local Council Tax Reduction Scheme for 2016/17 in November. This includes everybody paying a minimum of 20% of their Council Tax and changes to how we assess self-employed earnings.

Bourne to Recycle, the Recycling Reward Scheme funded by DCLG was launched in January 2016. Over 1100 households have signed up and the number is growing. Three draws have now been held, in February, March and April, and so 15 households have received £100 each to reward them for recycling. An extensive communication campaign is underway, and whilst the focus is on sign - up to the Scheme, the important messages to encourage residents to recycle are continuing to be communicated.

Customer First has successfully managed the large volume of enquiries following the issue of the annual council tax bills and the introduction of the new local council tax reduction scheme. Customer Advisors handled the enquiries for first time, in person and by telephone. This has significantly improved performance and the service to our residents in comparison to the previous arrangements.

Neighbourhood First have continued with a number of dog fouling campaigns in local parks and streets in partnership with local residents. A week of "Clean for the Queen" events were held which resulted in 2.986 tonnes of litter (not including fly tipping) being collected.

We have been successful in our bid to the Environment Agency to fund sea defence works, including the beach replenishment scheme until 2020/21 at £300k per year. Significant beach replenishment from the Wish Tower to the Redoubt will commence in October 2016.

Our Local Land and Property Gazetteer status has improved from bronze to silver and we are anticipating achieving gold during the next quarter.

Coventry Court and Belmore/Longstone Road sites completed.

New traditional beach huts have been installed next to Fort Fun. 5 winning designs for the iconic huts were announced in March with lots of associated publicity. The 5 iconic huts are now progressing to planning.

New initiative to provide start up and business space for creative enterprises in Devonshire Ward. Project approved at CMT and resourcing approved by Cabinet. B&R productions engaged to deliver the project to include incorporation of CCF funded commercial spaces (1-5 Seaside, 67/69 Seaside Road) and use of Gowland Court.

Works have commenced on site for the refurbishment of the Princes Park Cafe; prior to the University of Brighton taking it over. Completion of refurbishment scheduled for Sept 16 with launch in Oct 16

Works on Princes Park public realm to include a new pedestrian crossing from the seafront and a new entrance to the park leading up towards the café. There will also be planting of new established trees and landscaping

Works on Seahouses Square to provide new lighting, planting and seating. There will also be a mosaic in the paving created by the local community.

We have started work for Arun District Council to help them bring forward a Local Housing Company. The commission is for 8 months up until Cabinet in December 2016. We are in discussion with a number of other Authorities who are seeking similar support.

Development agent work for LDC continues in relation to the garage site programme and we are helping to appraise further potential programme delivery.

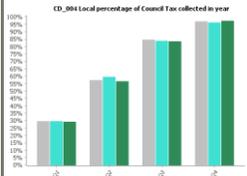
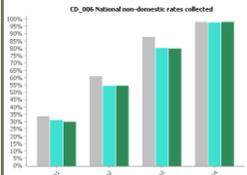
EBC were announced as UKHA winners as Outstanding New Developer of the Year at an event on 26th April. We have been shortlisted for 2 further awards in June – LABC Building Excellence Awards for Coventry Court and Longstone Road.

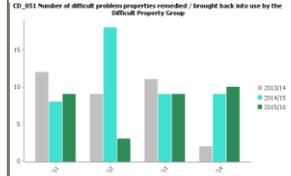
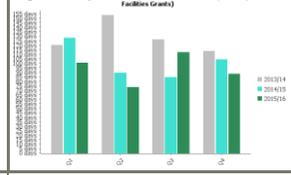
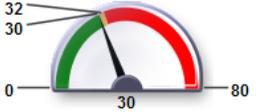
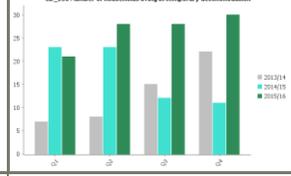
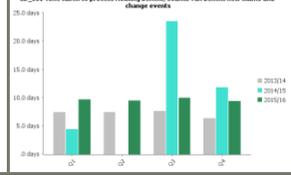
Thriving Communities PIs

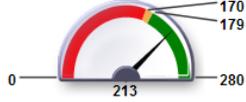
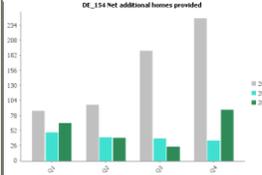
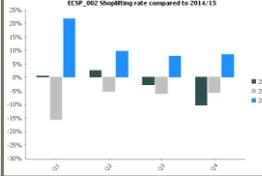
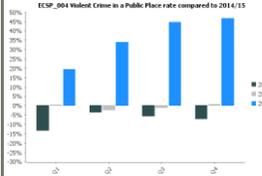
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Green	7
Data Only	4

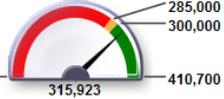
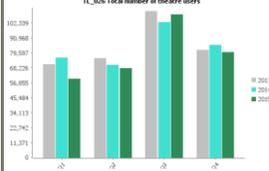
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Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CD_004 Local percentage of Council Tax collected in year	<p>Latest result for 2015/16 as of March 2016</p> 	97.05%		<p>There has been an increase in performance during quarter 4 and although slightly down on the in year target, the gap has decreased since quarter 3 from being 0.49% down to 0.20% down at the end of March, finishing the financial year with a respectable collecting rate of 97.05%, which was an increase of 0.92% compared to the final in year collection rate for 2014/15 of 96.13%. Despite collection being below target, £1,813,226.68 more was collected this year than in 2014/15.</p>	Ian Fitzpatrick
	CD_006 National non-domestic rates collected	<p>Latest result for 2015/16 as of March 2016</p> 	97.63%		<p>There has been an increase in performance during quarter 4 and although slightly down on the in year target, the gap has decreased since quarter 3 from being 0.55% down to 0.37% down at the end of March, finishing the financial year with a respectable collecting rate of 97.63%, which was an increase of 0.15%</p>	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
					compared to the final in year collection rate for 2014/15 of 97.48%. Despite collection being below target, £771,459.46 more was collected this year than in 2014/15.	
✔	CD_051 Number of difficult problem properties remedied / brought back into use by the Difficult Property Group	Cumulative result for 2015/16 as of March 2016 	31		10 properties were successfully dealt with in quarter four.	Ian Fitzpatrick
✔	CD_056 Median average number of days for assistance with adaptations (Disabled Facilities Grants)	Latest result for 2015/16 as of Q4 2015/16 	88 days		The average median time to deliver a DFG from receipt of OT to formal sign off has been reduced to 88 days for the final Qtr of the financial year.	Ian Fitzpatrick
✔	CD_156 Number of households living in temporary accommodation	Latest result for 2015/16 as of Q4 2015/16 	30		At the end of Quarter 4 there were 30 households in B&B. This figure is within target but continues to represent the increase in homeless demand.	Ian Fitzpatrick
✔	CD_181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Latest result for 2015/16 as of March 2016 	9.3 days		Performance is showing a continued improvement. The fourth quarter showing 9.3 days compared to the previous quarter of 9.9 days.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_154 Net additional homes provided	Cumulative result for 2015/16 as of Q4 2015/16 	213		The target was exceeded with a large portion of these units being delivered in Quarter 4.	Ian Fitzpatrick
	ECSP_002 Shoplifting rate compared to 2014/15	Latest result for 2015/16 as of March 2016 -20.32%	-20.32%		This is a successful reduction of over 20%, due in part to the new shoplifting wardens and the implemented ECSP shoplifting plan.	Ian Fitzpatrick
	ECSP_004 Violent Crime in a Public Place rate compared to 2014/15	Latest result for 2015/16 as of March 2016 25.6%	25.6%		This category has seen a major increase as a result of the Home Office Crime Recording Procedures being fully implemented by Sussex Police and this category is affected more than most other crime categories. It is interesting to note that the Police District Commander confirms that whilst the number of crimes has increased the number of incidents in this category has not. It is also to be noted that the rate of increase has substantially reduced throughout the performance year.	Ian Fitzpatrick
	ECSP_015 Ranking in our Most Similar Group (MSG) in relation to all crime	5	5		It has been a target to be in the top 4 for overall crime per 1000 population compared to our Most Similar Group. AT the end of the year we were 5th by a very small margin. This may be due to a change in priorities to increase personal victim crimes, for example domestic abuse and sexual offences by improved reporting. Overall crime in Eastbourne has come down month on month over the last year and we	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
					expect improved performance to this PI over the next year.	
	ECSP_016 Serious Acquisitive Crime (robbery, car crime and burglary dwelling) rate compared to 2014/15	<p>Latest result for 2015/16 as of March 2016</p> <p>-24.68%</p>	-24.68%		We have seen positive reductions in burglary and vehicle crime throughout the year. Our partnership work continues to suppress this type of crime.	Ian Fitzpatrick
	TL_017a Redoubt visitors - paying visitors	<p>Cumulative result for 2015/16 as of March 2016</p>	14,452		September was a particularly good month as we had 500 visitors for the 'Waterloo 200' event, included in the ticket price was entry to the museum. March visitor figures were more than double our target resulting in another very successful year for the Redoubt.	Philip Evans
	TL_022 Junior (age <=16) participation in sport (number)	<p>Cumulative result for 2015/16 as of March 2016</p>	322,661		The last quarter has been successful at HPSC and Motcombe Pool. There has been a drop at the Sovereign Centre due to fewer swimmers but there is also a potential computer glitch with their new software. Sports Park figures were up for the last quarter. Cavendish Sports Centre also down over the whole year due to clubs moving to other venues. Shinewater is about on target for the year. Over the whole year. Sovereign Centre down 7,000 + HPSC up 2,500+ Motcombe up 2,500+ Sports Park down 2,500+ Cavendish down 2,000+ Shinewater on target. Overall if Sovereign Centre figures are correct there is a deficit of about 7,500 but most of this is in the last quarter.	Philip Evans

Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	TL_026 Total number of theatre users	<p>Cumulative result for 2015/16 as of March 2016</p> 	315,923		Total for the year exceeded all targets	Philip Evans

Overarching commentary : Sustainable Performance



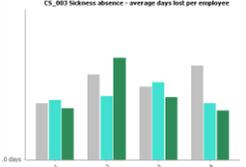
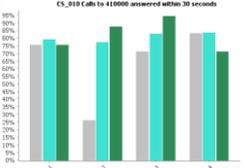
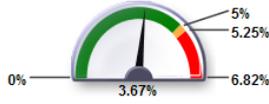
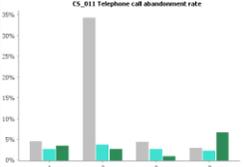
A substantial programme of capital improvements including restoration works at Devonshire Park Theatre (Phase 1) was undertaken in 2015/16. The remaining works at the theatre are progressing well, with completion due in Sep 2016. The wider programme for capital improvement works on other operational assets is being developed, for consideration, in parallel with the Planned Preventative Maintenance (PPM) programme. The PPM programme will form the Asset Maintenance Plan to be managed by Property & Facilities Shared Service (PFSS), acting as "Corporate Landlord" and operating across EBC and LDC effective from 01 May 2016.

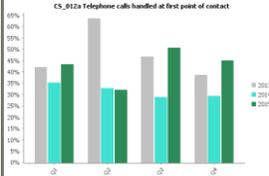
Sustainable Performance PIs

Rows are sorted by Code

Traffic Light	
Green	3
Data Only	1

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Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_003 Sickness absence - average days lost per employee	Cumulative result for 2015/16 as of Q4 2015/16 	5.26 days		Our target for the year was achieved with a particular strong 4 th quarter outturn of just 0.97 day average sick days per employee.	Alan Osborne
	CS_010 Calls to 410000 answered within 30 seconds	Cumulative result for 2015/16 as of March 2016 	81.56%		Target achieved for the even with an increase in the volume of calls received over the last quarter.	Ian Fitzpatrick
	CS_011 Telephone call abandonment rate	Cumulative result for 2015/16 as of March 2016 	3.67%		Quarter 4 saw an increase in calls but the performance remained within target overall.	Ian Fitzpatrick

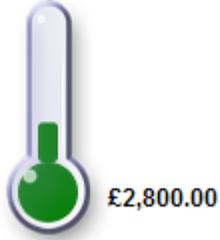
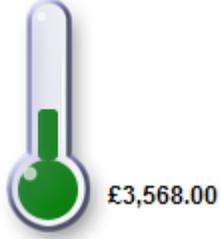
Traffic Light Icon	Code & Short Name	Year to date	2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_012a Telephone calls handled at first point of contact	Cumulative result for 2015/16 as of March 2016 42.38%	42.39%	 <p>The bar chart shows the percentage of CS_012a telephone calls handled at first point of contact for four quarters (Q1, Q2, Q3, Q4) across three periods: 2013/14 (grey), 2014/15 (cyan), and 2015/16 (green). The y-axis ranges from 0% to 60% in 5% increments. The 2015/16 data shows a peak in Q3 at approximately 50% and a decline in Q4 to approximately 32%.</p>	We saw an increase from 32% in Q2 to 50% in Q3. In December, nearly 60% of calls led to a script being run. This percentage settled again in Q4 as call volumes increased significantly but almost twice as many scripts were run in 2015/16 as the previous year.	Henry Branson

Devolved Budgets 2015/16

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Devonshire	<p data-bbox="674 419 1214 448">Cumulative result for 2015/16 as of March 2016</p>  <p data-bbox="994 643 1111 671">£9,749.00</p>	Bourne School Play Equipment	£1,000.00
		Campaign to increase footfall Terminus Road	£2,000.00
		Diwali Event	£659.00
		Friends of Seaside Recreation Ground	£300.00
		Mural Hippodrome Theatre	£110.00
		Pevensey Road Tree	£250.00
		ROC	£1,000.00
		Run Wednesday	£320.00
		Seedy Sunday	£500.00
		Tables for the Leaf Hall	£600.00
		Tree in Wellesley Road	£510.00
		Trees in Cavendish Avenue - Additional	£1,000.00
		Trees in Cavendish Place	£1,000.00
		Two Trees Seaside Recreation Ground	£500.00

Devolved Budget Spend - Hampden Park	Cumulative result for 2015/16 as of March 2016 	Academy Gardening Club	£318.00
		Contribution to Hampden Park in Bloom	£500.00
		Contribution to Willingdon Trees Funday	£600.00
		Green Flag Flagpole	£1,058.02
		Messy Play Equipment Willingdon Trees Comm	£756.02
		Parkland School Garden	£200.00
		Provision of a boat for the WRAS	£400.00
		Provision of a MUGA (Multi Use Games Area) at Lindfiled School	£3,000.00
		Security Fencing Hampden Park Bowls Club	£1,414.00
		St Mary's Church Flooring	£753.96
		St Peters Church Lighting	£1,000.00
Devolved Budget Spend - Langney	Cumulative result for 2015/16 as of March 2016 	Hazel Court Sensory Room	£2,000.00
		Lawnmower Shinewater Playing Field	£500.00
		Sevenoaks Road Traffic calming	£7,000.00
		Shinewater Fun Day	£500.00

Devolved Budget Spend - Meads	Cumulative result for 2015/16 as of March 2016 	Beachy Head Countryside Centre	£757.20
		Benches – Repairs and Maintenance within the Ward	£2,900.00
		Helen Gardens Planting	£3,000.00
		Heritage Centre Projector	£874.83
		Meads Community Association – Banner	£344.60
		Meads Community Association – Laptop and Software	£469.00
		Meads Magic	£127.97
		Trees in South Cliff Avenue	£1,500.00
Devolved Budget Spend - Old Town	Cumulative result for 2015/16 as of March 2016 	Community Wise Refurbishment 2nd tranche	£500.00
		Contribution towards the refurbishment of the Community Wise premises	£1,000.00
		Duke of Edinburgh Awards	£480.00
		Maintenance and improvements to Green Street Triangle	£1,785.00
		Replacement trees in Milton Road and Upland Road	£6,000.00
		Tree within the Ward	£200.00

Devolved Budget Spend - Ratton	Cumulative result for 2015/16 as of March 2016 	Bulb Planting Willingdon Area	£500.00
		Contribution to JPK	£750.00
		Hazel Court Sensory Room	£1,000.00
		Ratton School Defibrillator	£1,000.00
		ROC	£1,000.00
		Tree Wrestwood Avenue	£250.00
		Trees Willingdon Road	£1,000.00
		Trees within the Ward	£750.00
		Willingdon Road Stream	£3,750.00
		Devolved Budget Spend - St Anthony's	Cumulative result for 2015/16 as of March 2016 
Provision of noticeboards and environmental improvements to Seaside Recreation Ground	£2,500.00		
Devolved Budget Spend - Sovereign	Cumulative result for 2015/16 as of March 2016 	Christmas Lights Kingsmere	£250.00
		Kings Park Community Centre floor	£768.00
		Memory Lane	£2,000.00
		Replacement Ledon Springer	£550.00

Devolved Budget Spend - Upperton	Cumulative result for 2015/16 as of March 2016  £9,475.52	Boarding Shops in Willingdon Road	£180.00
		Community Wise	£1,000.00
		Community Wise - 2nd Tranche	£1,000.00
		Duke of Edinburgh Awards	£480.00
		Easter Egg Hunt	£130.00
		Hartfield Square	£2,890.00
		Manor Garden Bins	£480.00
		Manor Gardens Planting	£1,315.52
		St Michael and all Angels path	£2,000.00
Devolved Budget Spend - all wards	Cumulative result for 2015/16 as of March 2016  £75,531.12		

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Corporate Plan Performance Indicators

APPENDIX 2

		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
Prosperous Economy							
DE_004	Town centre vacant business space	12.08%	12.69%	9.89%	9.44%	8.83%	8.82%
DE_005	JSA claimant count	2,078	2,474	2,343	1,958	-	-
DE_008	Number of buildings tackled with success	-	11	19	14	-	-
TL_001	Number of Holiday guides distributed	72,930	75,738	-	-	-	-
TL_002	Users at the TIC	285,405	286,515	-	-	-	-
TL_003	Bandstand Patrons	32,797	32,067	19,910	29,093	34,469	36,148
TL_004	Hits to VisitEastbourne website	11,058,174	16,159,311	-	-	-	-
TL_005	Marketing campaign value for money	£1.02	£0.81	£0.88	£0.60	£0.63	£0.50
TL_006	Online bookings made	£189,537	£148,063	£108,502	-	-	-
TL_008	Conference delegates	10,459	14,385	12,140	14,800	14,775	14,005
TL_009	Theatre show account surplus	£786,946	£595,401	£671,106	£710,005	£823,845	£826,199
TL_040	Beer Festival tickets sold	4,692	4,555	4,397	4,228	4,422	4,041
TL_041	Number of visitors (day visitors and staying trips)	4,839,000	4,908,000	5,022,000	4,749,000	4,795,000	5,007,000
TL_042	Total Tourist spend	£245,974,000	£249,306,000	£252,097,000	£260,219,000	£272,094,000	£293,066,000
TL_043	Total day visitor spend	£100,179,000	£102,183,000	£103,643,000	£109,230,000	£111,230,000	£125,230,000
TL_044	Total accomodation spend	£145,795,000	£147,123,000	£148,454,000	£150,934,000	£160,864,000	£167,836,000
TL_060	Online accommodation referrals made	-	39510	56384	48,162	-	-
Quality Environment							
DE_001a	Satisfaction with street cleanliness (refuse collection)	96%	96%	94%	-	97%	-
DE_001b	Satisfaction with street cleanliness (street sweeping)	81%	81%	80%	-	86%	-
DE_001c	Satisfaction with recycling	86%	88%	86%	-	95%	-
DE_006	EBC carbon footprint - buildings	2,860	2,408	2,216	2,251	2,187	2,209
DE_007	EBC carbon footprint - vehicles	47	34	31	28	31	29
DE_008	Percentage of buildings tackled with success	-	11	19	14	-	-
DE_009	Increased number of allotment plot numbers	-	228	122	16	95	-
DE_011	Number oif reported fly-tipping incidents	-	-	-	2,278	2,236	1,512
DE_194	Missed waste collections	-	-	-	8,161	4,608	2,704
NI.157a	Processing of planning applications: Major	58%	55%	44%	47%	82%	75%
NI.157b	Processing of planning applications: Minor	77%	63%	67%	51%	77%	69%
NI.157c	Processing of planning applications: Other	87%	69%	79%	59%	88%	86%
NI.191	Residual household waste per household	529.20kg	528.20kg	511.90kg	511.10kg	-	-
NI.192	Percentage of household waste sent for reuse, recycling and compost	31.42%	32.83%	32.76%	33.86%	33.92%	34.29%
NI.193	Percentage of municipal waste lanfilled	41.88%	15.49%	-	-	-	-

Corporate Plan Performance Indicators

APPENDIX 2

		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
Thriving Communities							
CD_004	Local percentage of Council Tax collected in year	97.41%	97.54%	97.05%	96.87%	96.13%	97.05%
CD_006	National non-domestic rates collected	98.55%	98.23%	98.76%	97.71%	97.48%	97.63%
CD_008	Decent Homes Programme	11.51%	7.72%	1.54%	0.09%	0.06%	1.86%
CD_014	Number of incidences of homelessness prevented and relieved	363	182	451	596	-	-
CD_016	Number of homelessness applications	99	171	191	153	-	-
CD_017	Number of homelessness acceptances	12	17	22	33	-	-
CD_050	Empty private sector dwellings returned to occupation as a direct result of action by EBC	-	148	142	228	157	-
CD_051	Number of difficult problem properties remedied/brought back into use by the Difficult Property Group	20	26	52	34	44	31
CD_052	Number of homes where category 1 hazards (sever risk of harm) have been remedied to improve quality of life for tenants	-	301	247	154	-	-
CD_055	Number of completed adaptations (DFG)	-	88	99	72	-	-
CD_056	Median average number of days for assistance with adaptations (DFG)	220 days	104 days	88 days	113 days	104 days	88 days
CD_057	Fewer families with children occupying unsuitable homes in the private sector	-	6	19	27	-	-
CD_060	Increase the number of young people engaged in positive activities by 10%	-	132	166	157	167	-
CD_061	Increase the number of people engaged in Youth Forum and other consultations	-	6	15	15	-	-
ECSP_001	Overall Crime	-	-9.70%	-8.70%	-	-	-
ECSP_002	Shoplifting	-	17.40%	-10.40%	-5.60%	8.52%	-20.32%
ECSP_004	Violent Crime in a public place	-	-25.20%	-7%	0.80%	46.77%	25.60%
ECSP_006	Criminal damage	-	-24.40%	-7.90%	-	-	-
ECSP_015	All crimes as against Most Similar Group	-	2	2	1	3	5
ECSP_016	Reduce serious acquisitive crime	-	-	-	-18.60%	12.39%	-24.68%
NI.154	DE_154 Net additional homes provided	121	217	161	245	160	213
NI.155	CD_155 Number of affordable homes delivered	57	62	18	34	70	31
NI.156	CD_156 Households in temporary accommodation	26	36	12	22	11	30
NI.16	Serious acquisitive crime rate	7.80%	-	-	-18.60%	12.39%	-24.68%
NI.181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	12.7 days	9.8 days	9.4 days	6.3 days	11.8 days	9.3 days
TL_014	Towner - visitors	79,932	88,479	121,010	91,331	-	-
TL_017	Redoubt - visitors	17,360	15,636	18,897	-	-	-
TL_017a	Redoubt visitors (paying visitors)	5,784	5,199	6,585	10,629	15,026	14,452
TL_018	Towner outreach	1,885	1,318	972	-	-	-
TL_022	Junior participation in sport	241,892	228,607	245,568	304,218	329,470	322,661
TL_026	Total number of theatre users	344,265	338,279	307,544	338,622	333,980	315,923
Sustainable Performance							
CS_003	Working days lost due to sickness	5.57 days	5.59 days	5.27 days	6.15 days	5.1 days	5.26 days
CS_004	Equality Standard for Local Government	2	2	-	-	-	-
CS_010	Calls to 410000 answered within 30 seconds	-	-	-	59.79%	80.47%	81.56%
CS_011	Telephone calls abandonment rate	-	-	-	14.03%	2.80%	3.67%
CS_012	Calls handled at first point of contact	-	-	-	49.30%	31.62%	42.39%

Agenda Item 8

- BODY:** SCURTINY
- DATE:** 5TH September 2016
- SUBJECT:** Corporate Performance - Quarter 1 2016/17
- REPORT OF:** Chief Executive and Chief Finance Officer
- Ward(s):** All
- Purpose:** To update Members on the Council's performance against Corporate Plan priority actions, performance indicators and targets for Quarter 1 2016/17.
- To inform Cabinet of the Council's provision financial outturn for Quarter 1 2016/17.
- Contact:** William Tompsett, Senior Corporate Development Officer
Tel 01323 415418 or internally on ext 5418
- Pauline Adams, Financial Services Manager
Tel 01323 415979 or internally on ext 5979.
- Recommendations:** Members are asked to:
- i) Note the proposed framework for reporting on performance of the 2016-20 Corporate Plan going forward.
 - ii) Note the performance against national and local Performance Indicators and Actions from the 2016-20 Corporate Plan for Quarter 1.
 - iii) Note the General Fund, HRA and Collection Fund financial performance for the quarter ended June 2016, as set out in sections 3, 4 & 7.
 - iv) Note the virements and transfer to and from reserves as set out in Appendix 3
 - v) Note the amended capital programme as set out in Appendix 4.
 - vi) Note the Treasury Management performance as set out in section 7.

1.0 Introduction

1.1 The Corporate Plan for 2016-20 was adopted by Council in May 2016 and sets out the priority visions for Eastbourne Borough Council to deliver over the 4 year period. These are broken down into 4 specific themes.

1.2 Prosperous Economy

- A great destination for tourism, arts, heritage and culture

- Supporting employment and skills
- Providing opportunities for businesses to grow and invest
- Investing in housing and economic development
- Supporting investment in infrastructure

1.3 Quality Environment

- A clean and attractive town
- Less waste and a low carbon town
- A range of transport opportunities
- High quality built environment
- Excellent parks and open spaces

1.4 Thriving Communities

- Keeping crime and anti-social behaviour levels low
- Meeting housing needs
- Improved health and wellbeing
- Resilient and engaged communities
- Putting the customer first

1.5 Sustainable Performance

- Making the best of our assets
- Managing people and performance
- Delivering in partnership
- Making the best use of technology
- Delivering a balanced budget

1.6 In order to deliver progress against these priorities, a list of key projects and performance indicators has been drawn up for each chapter to reflect the vision statements. A majority of these projects are managed through the council's Corporate Projects register. These projects are linked to the Corporate Plan themes on the council's performance management system "Covalent" and are available for members to view at any time at www.eastbourne.covalentcpm.

2.0 Performance Overview

2.1 The council is currently in the process of aligning its project management reporting with the Corporate Plan. A more detailed report covering Quarters 1 and 2 performance will be available for Scrutiny and Cabinet in December.

2.2 Appendix 1 provides an overview of current Corporate Plan performance information in three parts: Corporate Projects, Performance Indicators and Devolved Budgets.

2.3 Corporate Projects

This section of the appendix lists the projects currently linked to the delivery of the four priority themes of the Corporate Plan. The tables show the title, description and desired outcomes of these projects as well as a simple progress bar. In future reports, there will be more detailed commentary attached to each of these to provide an update on activities, achievements

and challenges in each area.

2.4 Performance Indicators

The Corporate Plan 2016-20 currently has 27 performance indicators linked to the priority themes and visions which include a number of annual indicators that will be reported later in the year once they are available. The full list with live and historic data is available on Covalent.

Whilst we are in a period of development for reporting the thematic performance of the new plan in more detail, there are currently 11 indicators reported in this quarter split across three of the themes.

Of the indicators reported here, 5 are Green (on target), 1 is Amber (slightly off target), 4 are Red (off target) and 1 is Data Only.

The off target indicators are:

- TL_017a Redoubt visitors – paying visitors
- CD_056 Median average number of days for assistance with adaptations (Disabled Facilities Grants)
- CS_010 Calls to 41000 answered within 30 seconds
- CS_011 Telephone call abandonment rate

2.5 Devolved Budgets

This section of the report the current Devolved Budget spend by ward and the projects that have been supported through this scheme so far this year. Each ward has a total of £10,000 available to spend each year on schemes requested by the local community.

3.0 **Financial Performance – General Fund**

3.1 General Fund performance of the quarter is shown in the table below:

Department	Full Year Budget	Profiled Budget	Actual to 30 June 16	Variance to date
	£'000	£'000	£'000	£'000
SUMMARY				
Corporate Services	5,703	2,445	2,522	77
Community Services	6,145	14,521	14,448	(73)
Regeneration, Planning & Assets	80	168	166	(2)
Tourism & Leisure Services	3,127	918	902	(16)
Total Service Expenditure	15,055	18,052	18,038	(14)
Contingencies etc	(437)	37	-	(37)
Capital Financing and Interest	1,868	-	-	-
Contributions to/(from) Reserves	(1,321)	-	-	-
Net Expenditure	15,165	18,089	18,038	(51)

Service Details are shown at **Appendix 2**.

- 3.2 The position at the end of June shows a small variance of £14,000 on service expenditure. This relates to several areas of minor under and over spends which are being carefully monitored.
- 3.3 The contingency fund currently stands at £147,350 which is available to fund inflationary increases and any future unforeseen one off areas of expenditure during the year. This may however be required to fund any underachievement in the JTP savings target for the year if financial benefits from the programme are delayed.
- 3.4 Financial procedure rules require all virement requests over £10,000 for revenue expenditure to be approved by Cabinet. These are set out in Appendix 3.
- 3.5 As part of the 15/16 final accounts audit, Cabinets's approval is being sought to confirm the transfer from reserves as set out in Appendix 3. These transfers are in addition to those approved by Cabinet on 25th May and 13th July and are in line with the approved financial strategy.

4.0 Financial Performance – HRA

- 4.1 HRA performance for the quarter is as follows:

	Current Budget	Profiled Budget	Actual to 30 Jun 14	Variance to date
	£'000	£'000	£'000	£'000
HRA				
Income	(15,587)	(4,068)	(4,148)	(80)
Expenditure	12,561	1,859	1,831	(28)
Capital Financing & Interest	1,809	-	-	-
Contribution to Reserves	924	-	-	-
Total HRA	(293)	(2,209)	(2,317)	(108)

- 4.2 HRA performance is currently above target by £108k this is mainly as a result of the slow take up of the under occupation scheme (£10k), the lower provision for bad debts required (£37k) and rental income being higher than profiled (£83k).

- 4.3 Rent Collection rates

Cash Collection Rates	Housing Rents
Q1 Actual	£3,779,316
Q1 Target	£3,637,984

5.0 Financial Performance – Capital Programme

- 5.1 The detailed capital programme is shown at Appendix 4. Actual expenditure is low compared to the budget. There are no significant variances and expenditure is in line with traditional patterns of spend as at quarter one.

Expenditure is expected to increase as schemes progress throughout the year.

- 5.2 The capital programme has been amended from that approved by Council in February to reflect new schemes approved by Cabinet 3 February, 23 March, 25 May and 13 July and the final outturn re-profiling of schemes between years. .

6.0 Financial Performance – Collection Fund

- 6.1 The Collection Fund records all the income from Council Tax and National Non-Domestic Rates and its distribution to the major precepting authorities

- 6.2 The projected Collection fund for the year is as follows:

	Council Tax £'000	Business Rates £'000
Balance B/fwd 1.4.16	(1,403)	1,609
(Deficit recovery)/Surplus distributed	1,359	(1,712)
Debit due for year	(58,617)	(34,875)
Payments to preceptors	57,669	34,948
Transitional Relief		(10)
Allowance for cost of collection		126
Allowance for appeals		57
Write offs and provision for bad debts	38	224
Estimated balance 31.3.17	(954)	367
Allocated to:		
CLG	-	184
East Sussex County Council	(696)	33
Eastbourne Borough Council	(127)	147
Sussex Police	(83)	-
East Sussex Fire & Rescue	(48)	4
	(954)	367

- 6.3 The allocations to preceptors reflect the operation of the Collection Fund for Council Tax and retained Business Rates which are distributed on different bases under regulations. The distributions of the estimated balance calculated at quarter 3 will be made in 2017/18. Any changes after that date will be made in 2018/19.

- 6.4 Council Tax is currently showing a £954,000 surplus a variance of 1.63% of the total debit due for the year.

- 6.5 The Business Rates is currently showing deficit of £367,000. The deficit represents 1.05% of the total debit for the year. The total number of properties with appeals outstanding as at 30.6.16 was 260 with a total rateable value of £23,098,000. The uncertainty of the potential value of successful appeals remains a major risk to the Collection Fund.

- 6.6 Collection performance is as follows:

Cash Collection Rates	Council Tax	Business Rates
Q1 Actual	29.20	37.26
Q1 Target	29.07	37.26

7.0 Treasury Management

7.1 A detailed report on Treasury Management activities for 2015/16 is included elsewhere on the agenda. That report includes the current economic background and interest rate forecasts.

7.2 Annual Investment Strategy

The Treasury Management Strategy Statement (TMSS) for 2016/17, which includes the Annual Investment strategy, was approved by the Council on 3 February 2016. It sets out the Council's investment priorities as being:

- Security of Capital;
- Liquidity;
- Yield.

A full list of short term investments held as at 30 June 2016 is shown in the table below.

Counterparty	Amount £	Interest Rate %	Maturity
Nationwide Building Society	2,000,000	0.71	9.12.16
Santander	5,000,000	0.80	On call

The Council also has an interest bearing current account which pays interest at 0.4% (0.1% below Base Rate) and held balances of £7.7m as at 30.6.16.

In addition a sum of £1m is invested with Lloyds Bank at a rate of 3.03% maturing on 23.1.19. This investment is held as part of the LAMS scheme and all interest earned will be transferred into a reserve set up to mitigate any financial risks.

No approved limits within the Annual Investment Strategy were breached during the quarter end 30 June 2016.

Investment rates available in the market have continued at historically low levels. Funds are available on temporary basis for investment and arise mainly from the timing of the precept payments, receipts of grants and progress on the capital programme.

7.3 Investment performance

Investment performance for the quarter ending 30 June 2015 is as follows:

Benchmark	Benchmark Return	Council Performance	Interest Earning
-----------	---------------------	------------------------	---------------------

7 day	0.35%	0.60%	£13,272
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As Illustrated, the authority out performed the benchmark by 0.25%. The Council's budgeted investment return for 16/17 is £50,000 and performance for the year is in line with this budget.

7.4 Borrowing

The following five long term loans were taken from the Public Works Loan Board:

Date	Amount	Int Rate	Yrs
07-Apr-16	£2m	2.87%	50
16-May-16	£2m	2.86%	47
03-Jun-16	£2m	2.78%	44
10-Jun-16	£2m	2.68%	48
20-Jun-16	£2m	2.49%	43

Cash flow predictions indicated that further borrowing will be required towards the end of the year, depending on the timing of capital expenditure. The exact timing and nature of this borrowing will be consider at that time, however to maintain a sustainable maturity profile it is anticipated that new borrowing will be at maturity dates in excess of 25 years.

7.5 **Compliance with Treasury and Prudential Limits**

It is a statutory duty for the Council to determine and keep under review the affordable borrowing limits. The Council's approved Treasury and Prudential Indicators (affordability limits) are included in the approved TMSS.

During the quarter to 30 June 2016 the Council has operated within all the other treasury limits and Prudential Indicators set out in the Council's Treasury Management Strategy Statement and in compliance with the Council's Treasury Management Practices.

8.0 Consultation

8.1 Not applicable

9.0 Implications

9.1 There are no significant implications of this report.

10.0 Conclusions

10.1 The Corporate Plan represents the aims of the authority to help deliver the partnership vision for Eastbourne over the next 4 years. Effective monitoring and management of the projects and indicators within the plan will help ensure sustainable progress and identify key issues as they arise.

10.2 Both the General Fund and HRA budgets are on target, capital expenditure is low but this is to be expected as some of the major schemes are yet to commence.

- 10.3 The Collection Fund forecast for Council Tax is indicating a surplus of £953k and a deficit for Business Rates of £366k. This will be allocated to or collected from preceptors during 2016/17 and 2017/18.
- 10.4 Treasury Management performance is on target and all activities were within the approved Treasury and Prudential Limits

William Tompsett
Senior Corporate Development Officer

Pauline Adams
Financial Services Manager

Background Papers:

The Background Papers used in compiling this report were as follows:

Corporate Plan 2016-20
Covalent performance management system reports

To inspect or obtain copies of background papers please refer to the contact officer listed above.

APPENDIX 1

Corporate Projects - Prosperous Economy



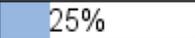
Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	CP16_1_01	Seafront / Tourism Strategy	Update the seafront strategy, utilising all of the feedback received through the Seafront plan consultation. Utilise the research achieved through the destination profiling to shape the priorities for the destination.	Eastbourne retains its share of the visitor markets.	<div style="width: 33%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 33%
	EBC_PR_001	Sovereign Harbour Innovation Park (SHIP)	New contemporary business premises at Sovereign Harbour Innovation Park.	The Innovation Park is designed to provide companies with high-quality sites and premises to enable them to expand and generate jobs, providing an economic boost to Eastbourne. Est additional 768 fte by 2024. Managed by Sea Change Sussex and funded through the Local Growth Fund.	<div style="width: 66%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 66%
	EBC_PR_010	Extension to Arndale Shopping Centre	Led and financed by legal and general. £85m scheme to provide 22 new retail units, 7 restaurants and 9 screen cinema. First 2 units fronting Terminus Road fitted and trading by Aug 17. Phase 2 works Aug 17 – Oct 2018 Inc. retail units, restaurant and cinema.	An enhanced retail and leisure offer for residents and visitors enabling the Town Centre to compete with neighbouring shopping destinations and associated increased spend. Attracting new retailers and investment in the Town Centre. Local employment opportunities in both the construction and operation phases of development – the development will deliver 700fte jobs in addition to construction jobs. A modern and attractive development with better designed, larger retail units. £85m privately funded via Legal & General.	<div style="width: 33%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 33%

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	EBC_PR_014	Refurbish the Redoubt Fortress	Restoration of the fort – Create a new entrance, lift access, opening of remaining basements, environmental improvements. Awarded £64K to develop plans & submit bid to the HLF If successful then proceed to next stage in April 2016. The Redoubt Fortress will become a visitor attraction without the museum.	To turn the Redoubt back to a living museum and to build a new museum on the site by 2018, which will tell the story of Eastbourne from pre-historic times to the modern day.	<div style="width: 50%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 50%
	EBC_PR_018	Wish Tower Restaurant	Scheme to deliver a flagship restaurant.	A new destination to improve the evening economy: A landmark building design in a unique location.	<div style="width: 16%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 16%
	EBC_PR_019	Vibrant Events Programme	All year round programme that attracts visitors to Eastbourne ·Airbourne ·Beer & Cider Festival ·Cycling Festival ·Magnificent Motors ·Eastbourne Extreme ·Beachy Head Marathon ·Tour of Britain · AEGON Tennis Championship.	Economic Benefits from visitors staying and spending money in Eastbourne. The Events programme to act as a key hook to gain additional visitors.	<div style="width: 40%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 40%
	EBC_PR_020	New Museum	A purpose build museum on the site of the Pavilion, which will house the story of Eastbourne, with a cafe; shop and outreach facilities.	To increase dwell time in the museum, increase spend and visitor numbers.	<div style="width: 16%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 16%
	EBC_PR_022	Devonshire Park Redevelopment	£44m investment to establish Devonshire Park as a premier conference and cultural destination to include: New welcome building: Restoration of Congress, Winter Garden and Devonshire Park Theatres: Improved accessibility: Improving tennis facilities: New Conference/exhibition Space & Cafe: Public realm improvements.	Creation of new jobs: 114 new local construction jobs as a result of the £40m capital expenditure. 169 additional jobs in Eastbourne as a result of the additional visitor spending. Additional visitor spend: Projected visitor spend is £13.4m pa across whole economy.	<div style="width: 39%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 39%

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
▶	EBC_PR_087	Marketing – EB now (Pier Grant Project)	30 Hotels / other locations to be supplied with on screen live information about events in Eastbourne, shopping opportunities and discounts.	Increased attendance at events from visitors and increased awareness of and spend at local shops, restaurants and leisure facilities.	

Corporate Projects - Quality Environment

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	CP16_2_01	Open Downlands Improvements	To invest in a range of initiatives and improvements to the Open Downland to improve accessibility and enhance Eastbourne as the gateway to the South Down National Park.	To ensure the Open Downlands is accessible to all and to provide key improvement for the benefits of residents and visitors in line with the adopted Downland Management Plan.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: white; display: flex; align-items: center; justify-content: center;">0%</div>
	CP16_2_02	Cycling and Walking Strategy	To develop a culture of walking and cycling in Eastbourne.	To support delivery of the East Sussex Local Transport Plan priorities: <ul style="list-style-type: none"> Improve economic competitiveness and growth Improve safety, health and security Tackle climate change Improve accessibility and social inclusion Improve quality of life 	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; display: flex; align-items: center; justify-content: center;">33%</div>
	EBC_PR_009	Town Centre Public Realm Improvements	Significant improvements to the pedestrian environment in Terminus Road and Cornfield Road to be delivered alongside the extension to the Arndale. Joint Partnership Project – ESCC – Matt Reid and EBC – Lisa Rawlinson. Stage 1 works (station forecourt) completed by the end of 2015. Stage 2 works (Terminus Road/Gildredge Road junction) to be completed by September 2016. Stage 3 works (Cornfield Road) to be completed in December 2016. Stage 4 works (Terminus Road – alongside	Better quality of open spaces within the town centre improving the shopping and leisure experience for residents and visitors.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; display: flex; align-items: center; justify-content: center;">14%</div>

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
			extension to Arndale) to be completed by May 2017.		
	EBC_PR_027	Eastbourne Park Initiatives	Delivery of priority initiatives identified in the Eastbourne Park Supplementary Planning Document. C Use of Deep Water Lake for boating activities.	Conservation and enhancement of the existing environmental, ecological and archaeological characteristics of Eastbourne Park for future generations. Sensitive management of the area to provide appropriate leisure and recreational uses to enhance the social and economic wellbeing of the local community and to attract more visitors to Eastbourne.	
	EBC_PR_031	Hampden park improvements (Green flag)	Improvements to the main entrances and to the path network in Ham Shaw woods as recommended in Hampden Park Green Flag Management Plan.	To clearly define that vehicles are entering a park and retain the Green Flag for Hampden Park as an externally accredited quality award for green space.	
	EBC_PR_032	Old Town Rec Improvements (Green Flag)	Improvements to the main entrances, tree planting and pollinating/biodiversity improvements.	To create a welcoming recreational ground with vistas throughout and to retain the Green Flag as an externally accredited quality award for green space.	
	EBC_PR_033	Parks and Open Spaces Signage	Create and roll out standard, future proof signage throughout the parks and open spaces of Eastbourne.	Improved awareness and access to local parks and open spaces and continued success of the Green Flag Award.	
	EBC_PR_040	Joint Venture for Energy and Sustainability	Set up a joint venture between Eastbourne and Lewes Council and a private sector organisation to deliver local energy and sustainability ambitions for the next 20–30 years. Suitable joint venture partner is found by May 2017. JV will then seek to deliver sustainability ambitions eg local energy and food.	Deliver sustainability ambitions (ie local energy and local food)	

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	EBC_PR_072	Allotment improvements	To provide 2 new toilets within Manor Gardens and Marchant Field Allotments and remove chain-link to install new, secure weldmesh fencing in Priory Road Allotments.	To maintain reasonable security and welfare facilities for the tenants of the Council's Allotments.	<div style="border: 1px solid black; background-color: #e0e0e0; padding: 2px; display: inline-block;">66%</div>

Corporate Projects - Thriving Communities

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	CP16_3_01	Young People	Supporting services to children and families through funding, partnership and networks.	A wide range of activities and opportunities for young people improvement levels of engagement and satisfaction.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: white; display: flex; align-items: center; justify-content: center;">0%</div>
	CP16_3_02	Active Eastbourne Strategy	Undertake a study of all activities that take place across Eastbourne. Understand what the trends are and what the gaps are.	A strategy that will be used to shape the services and act as a potential tool to apply for funding/grants to improve health and quality of life of local residents.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a7ebb; display: flex; align-items: center; justify-content: center;">33%</div>
	EBC_PR_030	Park & Playground Improvements (Seaside Rec and Tugwell Park path)	1. Seaside Rec – Create an extended, modernised children’s play area within a larger land area creating greater play value and increasing accessible features with preferred design selected by local schoolchildren. 2. Seaside Rec – To create a raised Breedon Gravel footpath with reinforced vehicular 'cross over' points to allow all year round accessibility 3. Tugwell Park – a periphery all weather path to improve accessibility.	Improved play facilities and improved satisfaction with local area and to enable all year use of the recreation ground that currently floods.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a7ebb; display: flex; align-items: center; justify-content: center;">10%</div>
	EBC_PR_061	Housing & Economic Development Programme	Deliver an ambitious programme of housing development and refurbishment that provides homes and makes a positive contribution to Eastbourne's economic future.	200 homes delivered. Delivery of Creative hub in Devonshire. Development of other housing areas.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a7ebb; display: flex; align-items: center; justify-content: center;">66%</div>
	EBC_PR_073	Sovereign Centre Review	An options appraisal for a new or refurbished leisure centre.	A full options appraisal identifying the costs and benefits of refurbishing OR rebuilding the Leisure Centre.	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a7ebb; display: flex; align-items: center; justify-content: center;">66%</div>

Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	EBC_PR_074	Skate park - Shinewater	To upgrade existing dated, modular jumps to a bespoke, specialist design/ constructed concrete skate park. . The concrete skate park brief will be influenced through the skate park users with a design and build contract to a set sum of £50k.	Increased use and satisfaction with facilities and engagement with young people.	<input type="text" value="0%"/>
	EBC_PR_076	Sovereign Harbour Community Centre	EBC working with Sovereign Harbour Community Association and Wave Leisure to deliver a £1.6m community centre on site 5 at Sovereign Harbour.	Improved facilities for residents and increased satisfaction with local area.	<input type="text" value="66%"/>
	EBC_PR_078	Community Facilities	Supporting Development and Management of community buildings such as community centres, community library, and town hall.	Sustainable development and management of facilities for community activities such as community centres, community library, Town Hall leading to improved community engagement and satisfaction with the local area. Eventually local people/organisations running community facilities themselves, with less involvement from the council.	<input type="text" value="33%"/>
	EBC_PR_085	Welfare Reform	To support those vulnerable residents affected by the government's welfare reform programme.	Residents are able to access and retain good quality accommodation and are able to meet their council tax liabilities.	<input type="text" value="37%"/>
	EBC_PR_089	Health & Housing - East Sussex	A new programme of health & housing related projects - in scoping stage - co-chaired by Ian Fitzpatrick and Andrew Palmer (Hastings)	tbc	<input type="text" value="33%"/>

Corporate Projects - Sustainable Performance

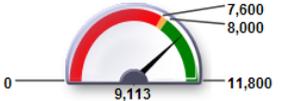
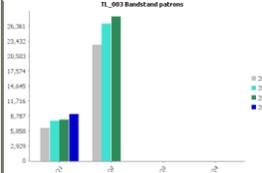
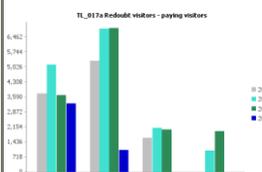
Status Icon	Code	Title	Description	Desired Outcome	Progress Bar
	EBC_PR_043	Joint Corporate Landlord Service	A comprehensive restructuring of property budgets and staff to ensure central control and prioritisation, combined with an asset challenge programme to ensure non-operational assets deliver a good yield or are disposed of.	A sustainable and well maintained asset base strengthening the financial management of Eastbourne BC and Lewes DC.	
	EBC_PR_045	Joint Transformation Programme	A major programme to integrate the Eastbourne Borough Council and Lewes District Council workforces, and transform the service delivery model for both organisations. Deliver £2.7m savings while protecting services.	Protect services while delivering £2.7m savings: Create a greater strategic presence in the region: Deliver high quality, modern services: Build greater resilience across the councils.	

Prosperous Economy

Rows are sorted by Code

Traffic Light	
Red	1
Green	1
Data Only	1

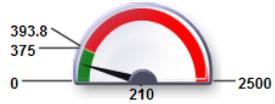
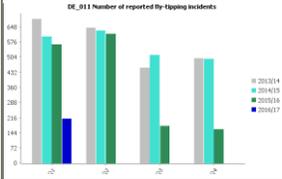
Page 60

Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_004 Town centre vacant business space	Latest result for 2016/17 as of July 2016 6.61%	8.82%		Eastbourne's vacancy rate is 8.82% compared with a national average of 12.4% (Source: Local Data Company). Eastbourne continues to have a lower than average vacancy rate.	Nazeya Hussain
	TL_003 Bandstand patrons	Cumulative result for 2016/17 as of Q1 2016/17 	9,113		Patrons are up by 11% compared to last year. The income achieved from the bar is up by 25%.	Philip Evans
	TL_017a Redoubt visitors - paying visitors	Cumulative result for 2016/17 as of July 2016 	3,261		Though only just down on last year, June was again a little disappointing. The weather was not particularly good or bad and should have made little difference to the overall visitor figures. The Culture and Cake talks continue to do well and boost our figures.	Philip Evans

Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
					Armed Forces Day no longer benefits the Redoubt by increasing visitor figures. This year out we had just 43 museum visitors on that day, which you might expect to be one of our busiest given the military/regimental nature of the ceremony.	

Quality Environment

Rows are sorted by Code

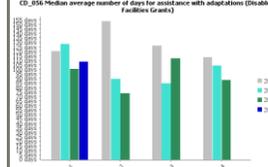
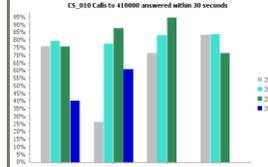
Traffic Light						
Green				1		
Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
	DE_011 Number of reported fly-tipping incidents	<p>Cumulative result for 2016/17 as of June 2016</p> 	210		The target for this PI has been adapted to reflect the council's commitment to reducing the number of fly-tipping incidents occurring. This quarter shows excellent performance against that target.	Ian Fitzpatrick

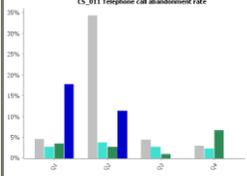
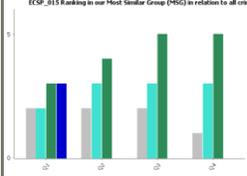
Thriving Communities

Rows are sorted by Code

Traffic Light	
Red	3
Green	1

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Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CD_056 Median average number of days for assistance with adaptations (Disabled Facilities Grants)	<p>Latest result for 2016/17 as of Q1 2016/17</p> 	108 days		Performance for this PI has dropped slightly on last year but is expected to be brought back on target.	Ian Fitzpatrick
	CS_010 Calls to 410000 answered within 30 seconds	<p>Cumulative result for 2016/17 as of July 2016</p> 	39.85%		Performance against the target of 80% was 39.85% for the first quarter of 2016/2017. A total volume of 55,645 calls answered with 22,172 being answered within the target of 30 seconds. Average speed of answer for Q1 was 1 minute. Factors causing an impact on performance were annual council tax billing, PCC election, 7500 SMS being issued and EU referendum along with the team carrying vacancies throughout the quarter. An action plan has been put together to improve performance over Q2 alongside a recruitment drive to fill vacancies.	Ian Fitzpatrick

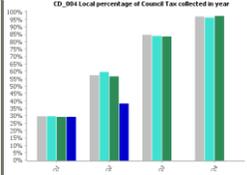
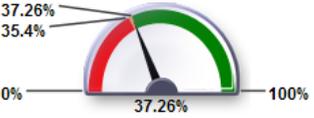
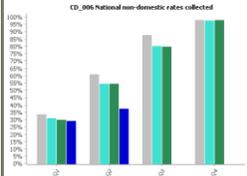
Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_011 Telephone call abandonment rate	<p>Cumulative result for 2016/17 as of July 2016</p> 	17.66%		<p>Performance against the target of 5% was 17.66% in Q1. 9828 calls were abandoned out of a total offered of 55,645. Factors causing an impact on performance were annual council tax billing, PCC election, 7500 SMS being issued and EU referendum along with the team carrying vacancies throughout the quarter. An action plan has been put together to improve performance over Q2 alongside a recruitment drive to fill vacancies. Call volumes have increased by 9082 compared to Q1 of 2015/2016.</p>	Ian Fitzpatrick
	ECSP_015 Ranking in our Most Similar Group (MSG) in relation to all crime	<p>Latest result for 2016/17 as of June 2016</p> 	3		<p>Crime is down in Eastbourne by 5 per cent this rolling year compared to last which is against the Sussex Police trend which is up 5 per cent over the same period. We are currently 3rd lowest in our MSG for overall crime, 2nd lowest for vehicle crime, 2nd lowest for Burglary and 3rd lowest for violence with injury. These positive figures represent a successful start to the performance year and contributing to this performance is a strong partnership ethos as exemplified by the work of the Community Safety Partnership.</p>	Ian Fitzpatrick

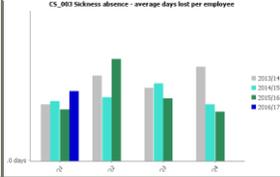
Sustainable Performance

Rows are sorted by Code

Traffic Light	
Amber	1
Green	2

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Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CD_004 Local percentage of Council Tax collected in year	<p>Latest result for 2016/17 as of July 2016</p> 	29.2%		The performance during quarter 1 is above target by 0.13%. The team has collected an extra £1,213,982.58 in the 1st quarter of the year compared to 2015/2016 Q1 figures.	Ian Fitzpatrick
	CD_006 National non-domestic rates collected	<p>Latest result for 2016/17 as of July 2016</p> 	29.12%		The outturn of 29.12% being slightly below a target of 29.54%. More businesses are taking advantage of the move from 10 to 12 instalments leading to less being collected in the early part of the year. At the beginning of May 2016 the team were -3.05% off the monthly target and over the past couple of months the team has worked hard to reduce this gap to the reported Q1 value of -0.42% below target. Business rates can be extremely volatile at times and is being monitored regularly at a senior level. We should see an increase in performance for quarter 2.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q1 2016/17	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_003 Sickness absence - average days lost per employee	<p>Cumulative result for 2016/17 as of Q1 2016/17</p> 	1.38 days		Performance against this indicator is on target and maintains our strong record in this area.	Alan Osborne

Devolved Budgets Q1 2016/17

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Devonshire	Cumulative result for 2016/17 as of August 2016  £7,892.00	Parade Bowls Club	£900.00
		Hippodrome Theatre Mural	£4,000.00
		Real Junk Food Project	£750.00
		Leaf Hall	£1,242.00
		Foodbank	£1,000.00
Devolved Budget Spend - Hampden Park	Cumulative result for 2016/17 as of August 2016  £1,440.00	Sunday Funday	£1,440.00
Devolved Budget Spend - Langney	Cumulative result for 2016/17 as of August 2016  £0.00		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Meads	Cumulative result for 2016/17 as of August 2016  £227.09	Queen's 90th Birthday Celebrations	£227.09
Devolved Budget Spend - Old Town	Cumulative result for 2016/17 as of August 2016  £1,000.00	Old Town Community Library Refurbishment	£1,000.00
Devolved Budget Spend - Ratton	Cumulative result for 2016/17 as of August 2016  £0.00		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - St Anthony's	<p data-bbox="678 250 1227 276">Cumulative result for 2016/17 as of August 2016</p>  <p data-bbox="999 472 1066 497">£0.00</p>		
Devolved Budget Spend - Sovereign	<p data-bbox="678 542 1227 568">Cumulative result for 2016/17 as of August 2016</p>  <p data-bbox="999 764 1095 790">£340.00</p>	Waste Bin	£340.00
Devolved Budget Spend - Upperton	<p data-bbox="678 836 1227 861">Cumulative result for 2016/17 as of August 2016</p>  <p data-bbox="999 1058 1095 1083">£700.00</p>	Dog Show	£700.00

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - all wards	<p data-bbox="676 245 1227 277">Cumulative result for 2016/17 as of August 2016</p>  <p data-bbox="999 472 1128 496">£11,599.09</p>		

	Original Budget	Current Budget	Profiled Budget	Actual to 30th June	Variance	Comments
	£'000	£'000	£'000	£'000	£'000	
CORPORATE SERVICES						
Corporate Management	359	344	114	120	6	
Financial Services Team	1,364	1,360	409	420	11	
Corporate Finance	313	313	213	254	41	MMI Levy £46k
Internal Audit and Corporate Fraud	236	236	63	64	1	
Strategic Finance	1,913	1,909	685	738	53	
Human Resources	380	380	(89)	(107)	(18)	
Legal Services	230	230	115	115	-	
Systems Admin and Support	1,643	1,643	1,070	1,101	31	Staffing and Licencing costs
Projects and Performance	340	340	179	183	4	
IT Services	1,983	1,983	1,249	1,284	35	
Corporate Development	153	153	41	42	1	
Local Democracy	704	704	330	330	-	
Corporate Development and Governance	857	857	371	372	1	
TOTAL CORPORATE SERVICES	5,722	5,703	2,445	2,522	77	
COMMUNITY SERVICES						
Service Management	(63)	(63)	15	20	5	
Strategy and Commissioning Community	189	199	12,411	12,396	(15)	
Service Management	82	82	20	20	-	
Specialist Advisory	4,465	4,525	1,286	1,276	(10)	Staffing vacancies
Customer Contact	856	856	296	254	(42)	
Case Management	615	615	180	180	-	
Account Management	456	456	142	181	39	Agency and Temporary staffing
Neighbourhood First	538	542	370	349	(21)	
Customer First	7,012	7,076	2,294	2,260	(34)	
Bereavement Services	(1,067)	(1,067)	(199)	(228)	(29)	Fee income
TOTAL COMMUNITY SERVICES	6,071	6,145	14,521	14,448	(73)	
REGENERATION, PLANNING POLICY & ASSETS						
Service Management	59	59	-	-	-	

	Original Budget	Current Budget	Profiled Budget	Actual to 30th June	Variance	Comments
	£'000	£'000	£'000	£'000	£'000	
Regeneration and Planning Policy	419	419	101	97	(4)	
Corporate Landlord	(572)	(604)	(145)	(153)	(8)	
Facilities Management	206	206	212	222	10	
Estates and Property	(366)	(398)	67	69	2	
TOTAL REGENERATION, PLANNING POLICY & ASSET	112	80	168	166	(2)	
TOURISM AND ENTERPRISE						
Service Management	99	99	24	25	1	
Towner	680	623	310	310	-	
Devonshire Park Complex	-	-	4	4	-	
Tourism and Enterprise	404	404	84	85	1	
Catering	59	20	(49)	(69)	(20)	Staffing Vacancies
Heritage	186	186	15	13	(2)	
Tourist Information	90	92	22	35	13	
Tourism and Enterprise	739	702	72	64	(8)	
Sports Delivery	270	270	271	269	(2)	
Seafront	(6)	(6)	17	24	7	
Events	611	615	102	94	(8)	
Theatres	824	824	118	112	(6)	
TOTAL TOURISM AND ENTERPRISE	3,217	3,127	918	902	(16)	
TOTAL SERVICE EXPENDITURE	15,122	15,055	18,052	18,038	(14)	

Transfers (to) and from reserves to be approved by cabinet

Item No.	Amount	Reserve Code	Reserve	Reason	Year
1	£13,500	z10125	Strategic Change Reserve	Housing Strategy - Capita report	2015-16
2	£23,765	z10125	Strategic Change Reserve	Revenues Remote Processing (Civica on Demand)	2015-16
3	£42,344	z10125	Strategic Change Reserve	Revenues Capita Extension	2015-16
4	£13,653	z10125	Strategic Change Reserve	IESE JTP	2015-16
5	£4,822	z10125	Strategic Change Reserve	Funding of HR FM2 support costs from strategic change reserve	2015-16
6	£7,272	z10127	Capital Programme Reserve	Sports Park Railings	2015-16
7	£7,853	z10127	Capital Programme Reserve	Cultural Centre	2015-16
8	-£147,299	z10128	Revenue Grants Reserve	Grants received in advance where expenditure incurred in future	2015-16
	-£3,324	z10130	Regeneration Reserve	Difficult Properties	2015-16
	£11,850	z10112	General Fund Earmarked Reserve	Appropriation from reserves - Taxi account adjustment	2015-16
	<u>(£172,863)</u>				

Virements over £10k to be approved

Item	Amount	From	To	Description	Year
1	-£25,000	DCE	Corporate Initiatives	Transfer of Wi-fi income budget	2016-17
10	£35,700	Western View	MRP	Western View Invest to Save - year 4 16/17 MRP	2016-17
11	£59,350	Towner	Future Model savings	Towner savings contingency not required	2016-17
	<u>£70,050</u>				

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Scheme	Total Scheme Approved	Scheme Actual to 31.3.16	Spend on GL to 30 June 2016	Re-profiled Budget 2016-17	Remaining Budget	Funding	Comments for Cabinet
HOUSING REVENUE ACCOUNT							
Major Works (Incl Adaptations)	Ongoing		569,490	4,892,700	4,323,210	EBC	On target to complete 16-17
Environmental Improvements	Ongoing		13,067	86,000	72,933	EBC	On target to complete 16-17
Managed by Eastbourne Homes	Ongoing		582,557	4,978,700	4,396,143		
Other Schemes							
House Rescue Emergency Fund	200,000	-	-	200,000	200,000	EBC	Schemes not yet identified.
Empty Homes Programme Ph1	3,141,498	3,125,860	-	48,618	48,618	EBC/Grant	On target to complete in 2016-17
New Build Phase 1	4,532,643	4,478,535	-	322,800	322,800	EBC/Grant	On target to complete in 2016-17
New Build Phase 2	836,983	120,366	57,233	3,800,112	3,742,880	EBC/Grant	On target to complete in 2016-17
Empty Homes Programme Ph 2	2,873,168	1,406,568	110,609	1,910,437	1,799,828	EBC/Grant	On target to complete in 2016-17
Total HRA		9,131,329	750,398	11,260,668	10,510,270		
COMMUNITY SERVICES							
Memorial Safety Cems	40,000	6,080	-	34,000	34,000	EBC	Scheme to be reviewed Waiting for confirmation that recent IT upgrades are adequate
Digitalise Burial Records	10,000	-	-	10,000	10,000	EBC	Roof works completed. Work started on sourcing suitable wndows
Ocklynge Cemetery Chapel	150,000	82,322	4,465	67,700	63,235	EBC	
Main Chapel Refurb - Phase 2	26,000	4,830	-	21,150	21,150	EBC	In progress. Planned to complete 2016-17
Disabled Facilities Grants	Ongoing	3,388,824	88,188	1,478,800	1,390,612	Grant	Slow uptake in Q1
BEST Grant (housing initiatives)	Ongoing	1,861,849	410	116,750	116,340	Grant	Slow uptake in Q1
Social Housing Enabling							
Acquisition of Land & Property	7,475,000	-	-	3,475,000	3,475,000	External	Schemes under investigation
Willingdon Trees Multi Gym	20,000	-	-	20,000	20,000	EBC	Use of facility under review
Contaminated Land	185,000	82,966	-	102,000	102,000	Grant	Schemes not yet identified
Coast Defences Beach Management	Ongoing	5,035,337	-	567,550	567,550	Grant	Works planned for Autumn Awaiting confirmation for CLG re amendment in bye law. Works expected in 2016-17
Cycling Strategy	45,000	-	-	40,600	40,600	EBC	
Princes Park	210,000	14,425	-	178,600	178,600	S106	On target to complete in 2016-17
Play Area Sovereign Harbour	27,000	-	-	27,000	27,000	S106	Negotiations are ongoing with the developer for play space.
Terminus Road Improvements	500,000	-	-	500,000	500,000	EBC	Phase 2 works due to start January 2017 along side the proposed works to the Arndale
CIL - Software	14,000	-	19,000	14,000	5,000	EBC	Completed
Sov Harbour Community Centre	1,600,000	282,188	1,024	1,317,800	1,316,776	EBC/S106/G	Work on delivery of scheme is on going. Main works will be 2016-17
Bodiam Cres Play Area Path	20,000	12,000	-	8,000	8,000	EBC	Waiting until the autumn to assess work necessary.
Shinewater Skate Park	50,000	-	-	50,000	50,000	EBC	Design brief by October with start scheduled for end of October
Seaside rec - Play Equipment	60,000	-	-	60,000	60,000	EBC	Railings ordered. Work will start in the Autumn
Motcombe Pond	50,000	24,270	8,685	25,750	17,066	EBC	Procurement agreed. Work underway

Hampden Park - Improvements (Green Flag)	50,000	-	-	50,000	50,000	EBC	Work due to start in the Autumn
Old Town Rec. - Improvements (Green Flag)	25,000	-	-	25,000	25,000	EBC	Work due to start in the autumn
Allotments - Improvements	16,000	7,750	-	8,250	8,250	External	Work to toilets completed in March. Further work will commence in Autumn once crops harvested
Seaside Rec - all weather path	50,000	-	-	50,000	50,000	EBC	Planned to commence in the Autumn
Signage Re-branding (Parks & Open Spaces)	30,000	-	-	30,000	30,000	EBC	Planned to commence in the Autumn
Tugwell Park - all weather path	25,000	-	-	25,000	25,000	EBC	Planned to commence in the Autumn
Car Parking Machines	72,000	-	-	72,000	72,000	EBC	On target to complete in 2016-17
Public Conveniences Beachy Head	40,000	-	-	40,000	40,000	EBC	On target to complete in 2016-17
Public Conveniences Green St	40,000	-	-	40,000	40,000	EBC	On target to complete in 2016-17
Shinewater Park - Scoping	20,000	-	-	20,000	20,000	EBC	On target to complete in 2016-17
Total Community Services		10,802,843	121,772	8,474,950	8,353,178		
TOURISM & LEISURE							
Volleyball Court	25,000	2,000	-	23,000	23,000	EBC	On target to complete in 2016-17
Signage	40,000	23,917	-	16,100	16,100	EBC	On target to complete in 2016-17
Sports Park Flood Lights	30,000	-	-	30,000	30,000	EBC/External	On target to complete in 2016-17
Re-surface Tennis Courts	265,000	236,092	-	28,900	28,900	EBC/External	Considering alternative ways of delivering access to tennis courts
Wish Tower - Catering Outlet	40,000	36,000	-	4,000	4,000	EBC	Generator to be purchased.
ILTC - Air Conditioning	60,000	-	-	60,000	60,000	EBC	Works planned for 2016-17
Redoubt - Stair Climber	20,000	-	-	20,000	20,000	EBC	On target to complete in 2016-17
Colonnade Removal	500,000	-	-	500,000	500,000	EBC	On target to complete in 2016-17
Redoubt - Asphalt Gun Platform	50,000	-	-	50,000	50,000	EBC	On target to complete in 2016-17
New Beach Huts	235,240	164,319	19,831	70,950	51,119	EBC	On target to complete in 2016-17
ILTC Showers	25,000	-	22,864	25,000	2,136	EBC	Works completed
Equipment at Devonshire Park	20,000	-	-	20,000	20,000	EBC	Pocurement planned for 2016-17
Old Ticket Pavilion refurbishment	10,000	-	-	10,000	10,000	EBC	On target to complete in 2016-17
Sovereign Centre	150,000	-	-	150,000	150,000	External	New scheme to be reported to Cabinet
Total Tourism & Leisure		462,328	42,695	1,007,950	965,255		
CORPORATE SERVICES							
Carbon Reduction Works	467,500	144,383	-	323,100	323,100	EBC	Remaining works planned for 2016-17
Invest to Save	80,000	-	-	80,000	80,000	EBC	Schemes not yet identified.
Future Model Phase 2	2,990,000	3,415,449	825	245,100	244,275	EBC	Programme nearing completion
Investment Capital	5,750,000	1,150,000	-	2,300,000	2,300,000	External	Investment due to be made in tranches waiting next draw down
IT - Block Allocation	Ongoing	520,341	-	387,650	387,650	EBC	On target to complete in 2016-17
EHIC - Loan (Gowland Ct)	1,850,000	1,560,000	-	290,000	290,000	EBC	Property purchased 26.11.15. Remainder of loan will be drawn down as required fro refurbishment
EHIC - Loan (EBC Properties)	4,173,000	-	-	4,173,000	4,173,000	EBC	Preparing loan documents. Completion due 2016-17
EHIC - Loan (Private Properties)	5,000,000	-	-	1,250,000	1,250,000	EBC	Schemes not yet identified.
Purchase of Land on Seafront	525,000	-	-	525,000	525,000	EBC	Completion expected August 2016

JTP Programme Office	6,878,000	-	57,604	1,719,500	1,661,896	EBC	On target to complete in 2016-17
Total Corporate Services		6,790,173	58,429	11,293,350	11,234,921		
Asset Management							
Devonshire Park Project	44,000,000	567,866	511,147	5,434,150	4,923,003	EBC	Works due to start January 2017
Congress Theatre redesign & restoration	1,950,000	1,803,467	510	146,550	146,040	EBC	Complete except snagging. Under budget
Downland Pumps/Pipes Replacement	94,900	80,401	-	14,000	14,000	EBC	On target to complete in 2016-17
Brick Shelters	65,000	5,279	-	50,000	50,000	EBC	Works planned after Summer season
Royal Hippodrome Theatre (Phase 2)	127,000	-	-	127,000	127,000	EBC	Full survey completed. Options being considered
Devonshire Park Theatre - rendering & Towers	780,000	623,719	199,691	371,850	172,159	EBC/External	Virtually complete. Final invoices awaited.
Town Hall Community Hub	20,000	-	-	20,000	20,000	EBC	Works planned for 2016-17
Shinewater Boiler replacement	45,000	33,845	297	11,150	10,853	EBC	Works completed
Hide Hollow Lay By	34,000	-	-	34,000	34,000	EBC	Works completed. Payment due to ESCC
Farms Disposal costs		56,781	6,571	-	6,571	EBC	Costs to be offset with capital receipt
Asset Management - Block Allocation		-	-	116,510	116,510	EBC	Unallocated to schemes
Total Asset Management		3,171,358	718,216	6,325,210	5,606,994		
Pier Grant & Coastal Communities Grant							
Wish Tower Restaurant	1,200,000	31,180	2,666	1,168,820	1,166,154	Grant	Progression of scheme under review
Replace staircase to Camera Obscura	84,500	-	50,000	84,500	34,500	Grant	On target to complete in 2016-17
Statue Sculpture Installation	22,000	-	500	22,000	21,500	Grant	On target to complete in 2016-17
Princes Park - Café Refurbishment	394,556	277,479	167,535	117,077	50,458	Grant	On target to complete in 2016-17
Princes Park - Public Realm Work	512,359	108,521	41,219	403,838	362,619	Grant	On target to complete in 2016-17
Sea Houses Sq - Plaza Improvements	169,500	44,154	-	125,346	125,346	Grant	On target to complete in 2016-17
Sea Houses Sq 1-5 Seaside Refurb	65,543	231	52,071	65,312	13,241	Grant	On target to complete in 2016-17
Seaside Rd - Elms Bdg Façade	172,826	109,534	-	63,292	63,292	Grant	On target to complete in 2016-17
Seaside Rd - 67-69 Seaside refurb	68,687	5,581	-	63,106	63,106	Grant	On target to complete in 2016-17
Devonshire Collective	211,905	-	18,888	211,905	193,017	External	On target to complete in 2016-17
		576,680	332,878	2,325,196	1,992,318		
General Fund		21,803,382	1,273,990	29,426,656	28,152,666		
HRA		9,131,329	750,398	11,260,668	10,510,270		
Total		30,934,711	2,024,388	40,687,324	38,662,935		

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Annual Scrutiny Programme 2016 - 2017

Date	Item	Type	Lead Officer	Councillor	Purpose
5 September 2016					
Prior to Cte at 5.30pm	Housing Briefing	Information Item	Ian Fitzpatrick	None	To receive a presentation regarding the local and national housing issues
	Review of Corporate Plan performance 2010-2016 (incorporating the year-end for 2015/16)	Performance Review	Will Tompsett	None	
	Corporate Performance Quarter 1 performance 2016/17	Performance Review	Will Tompsett	None	Interactive Q&A using the Covalent Performance Management System, Members to submit questions in advance of the meeting.
	Annual Scrutiny Programme	Performance Review	Katie Maxwell	None	To agree annual programme for forth coming year

Annual Scrutiny Programme 2016 - 2017

Date
10 October 2016 – Court Room
Annual Finance Seminar – Alan Osborne – Chief Finance Officer

Date	Item	Type	Lead Officer	Councillor	Purpose
5 December 2016					
	Corporate Performance Quarter 2 Snapshot	Performance Review	Will Tompsett	None	Interactive Q&A using the Covalent Performance Management System, Members to submit questions in advance of the meeting.
	Community Safety Partnership annual report	Performance Monitoring	Bob Gough		Update on year end progress

Date	Item	Type	Lead Officer	Councillor	Purpose
30 January 2017					
	A27 Review		Katie Maxwell	Cllrs Blakebrough, Belsey, Holt	To consider the interim report regarding the A27 Review (prior to the release of options from HE in

Annual Scrutiny Programme 2016 - 2017

				and Sabri	April 2017)
	Budget 2017/18 and Corporate Priorities		Alan Osborne	Cllr Mattock	To consider and comment on Budget for 2017/18
	Corporate Performance Quarter 3 Snapshot	Performance Review	Will Tompsett	None	Interactive Q&A using the Covalent Performance Management System, Members to submit questions in advance of the meeting.

Date	Item	Type	Lead Officer	Councillor	Purpose
June 2017					
	Corporate Performance Year End 16/17	Performance Review	Will Tompsett	None	Interactive Q&A using the Covalent Performance Management System, Members to submit questions in advance of the meeting.
	A27 Review		Katie Maxwell	Cllrs Blakebrough, Belsey, Holt and Sabri	To consider the final report regarding the A27 Review.

Annual Scrutiny Programme 2016 - 2017

Date	Item	Type	Lead Officer	Councillor	Purpose
September 2017					
	Corporate Performance Qtr 1 Snapshot	Performance Review	Will Tompsett	None	Interactive Q&A using the Covalent Performance Management System, Members to submit questions in advance of the meeting.
	Annual Scrutiny Programme	Performance Review	Katie Maxwell	None	To agree annual programme for forth coming year

Date
9 October 2017 – Court Room
Annual Finance Seminar – Alan Osborne – Chief Finance Officer

Annual Scrutiny Programme 2016 - 2017

Agreed review for 16/17

A27 – Purpose:

To engage as widely as possible in order to obtain current evidence and opinion as to the level of local demand for investment in and improvements to the section of the A27 east of Lewes.

Objective:

To collate the feedback received together with the overarching agreed findings of the Council for submission to Highways England during their forthcoming consultation exercise into the options for the proposed £75m investment scheme currently being considered.

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